

# Accessing the New Portal

ACCOUNT CREATION SUPPORT



# YOUR NEW PORTAL EXPERIENCE

## From International SOS



The way you login to the International SOS Portal is changing. You will soon log in using a registered email address and password; these are the same login credentials that you use for the Assistance App, TravelReady, Tracker, and ManagerView.

This will provide a more consistent login experience across the International SOS digital tools. It ensures you have the most secure experience as a Portal user.



# ACCOUNT CREATION

- 1 Click Get Started
- 2 Click Sign Up
- 3 Enter Email, Password; Click Submit
- 4 Click Close
- 5 Confirm Receipt of Verification Email

**1** **INTERNATIONAL SOS**  
**Login**  
Get Started  
[Read our Privacy Notice](#) [Terms and Conditions](#)

**2** **INTERNATIONAL SOS**  
Email  
Please enter your email here...  
Next  
Don't have an account? [Sign up](#)

**3** **INTERNATIONAL SOS**  
**Create Account**  
Email \* (Please enter your organization email)  
Password:  
At least 10 characters; At least 1 number; At least 1 symbol;  
At least 1 lowercase letter; At least 1 uppercase letter; Does not contain part of username.  
Confirm Password \*  
I have read and agree to the [Privacy Policy](#) and the [Terms and Conditions](#)  
Submit

**4** **INTERNATIONAL SOS**  
**Verification email sent**  
An activation code has been sent to your email.  
Please click the link in your email to verify your account.  
Close

**5** Hello,  
Thank you for signing up with International SOS. Please click [here](#) to verify your email address and continue with registration.  
Your user name is **chrisss.mooorre@mailinator.com**.  
For questions or help, contact us at <https://clientsupport.internationalsos.com>.  
Sincerely,  
International SOS Online Support Team  
This is an automatically generated message. Replies are not monitored or answered.

Continued on next page

# ACCOUNT CREATION

6 Enter Organization's Member ID Number

7 Confirm Organization; Click Yes

8 Click Continue

9 Enter Account Details

10 Click Confirm

11 Enter SMS Code  
(if applicable)

6 Enter Your Membership Number

Entering your Membership Number will help us correctly associate your account and provide you with the best experience.

[No Membership Number?](#)

[Submit](#)

7 Confirm Your Organisation

To provide you with the best experience, please confirm your organisation.

Your organisation is:

[Yes, this is correct](#)

[No, this is not my organisation](#)

8 Success!

You have confirmed your organisation as:

You will have access to all features of this app.

[Continue](#)

[Go Back](#)

9 Account Setup

Almost done. Confirm your profile details to create your account.

You will only have to do this once.

First Name \*

(As it appears on your passport)

Last Name \*

(As it appears on your passport)

Preferred Name

Organization \*

Membership Number \*

Home Location

Type to search for your Home Location

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Membership Number \*

Home Location

Type to search for your Home Location  
(Country/Territory of Residence)

☐ I am an international assignee or student currently living in:

Mobile Phone \*

Add + Country Code Prefix (e.g. +1) \*\*\*\*\*  
Do not use spaces.

Personal Phone

Add + Country Code Prefix (e.g. +1) \*\*\*\*\*  
Do not use spaces.

Secondary Email

Enter your Secondary Email

An email will be sent to this email address with a verification link.

[Confirm](#)

Please contact your Human Resources department if there are issues with this data

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We've sent you an SMS.

International SOS sent a verification code to: \*\*\*\*0165. The code expires in 5 minutes. Please enter the verification code.

[Submit](#)

[Resend Code](#)

To register a different mobile phone number click [Change phone number](#).