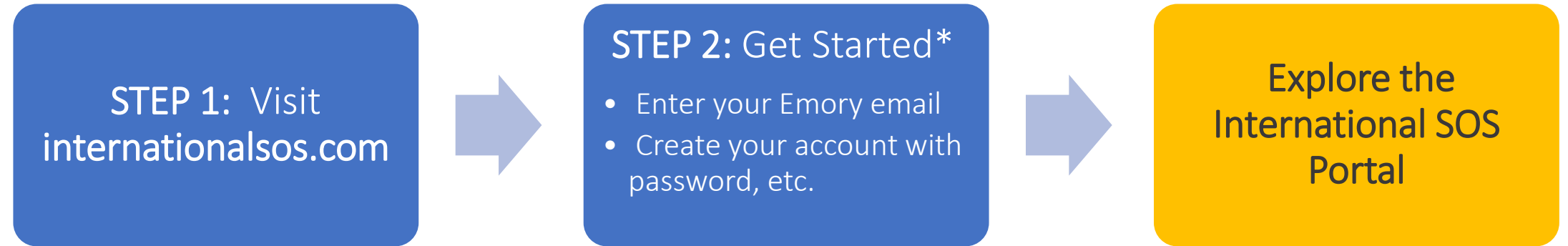


# Creating your Emory International SOS account



\*More information on how to create your Emory International SOS account on the following pages

\*If you have the International SOS App set up on your phone, use those credentials to log into the International SOS portal

The [International SOS Portal](#) has helpful features to support your Emory-sponsored international travel, including:

- [“My Trips”](#) to register your flight, hotel, etc. with International SOS
- [“Sign up for email alerts”](#) to stay informed about your destination
- [“Emergency Record”](#) to ensure International SOS has your vital information
- [“Travel Advisor”](#) to brief you on your destination

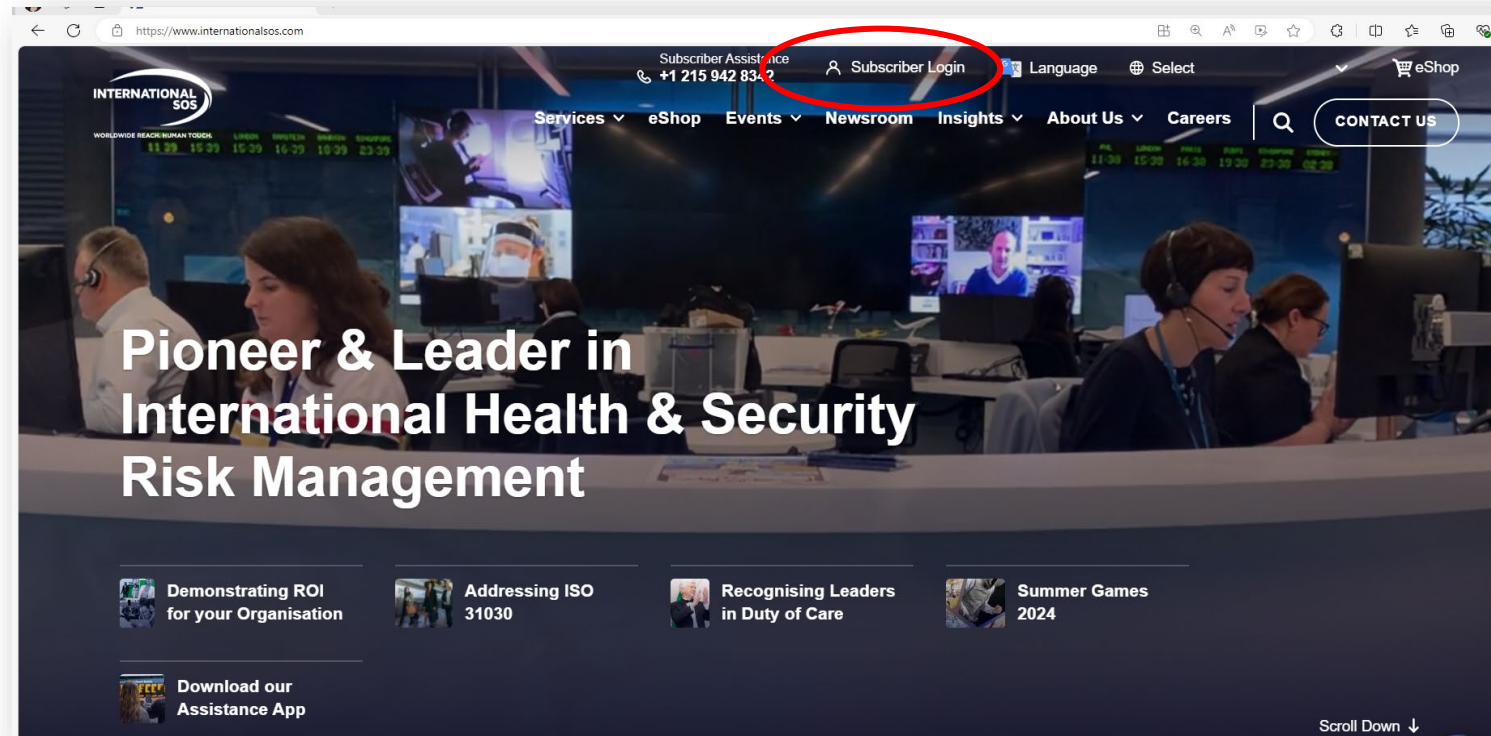


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# Step 1

- Visit [internationalsos.com](https://www.internationalsos.com)
- Go to "Subscriber Login"



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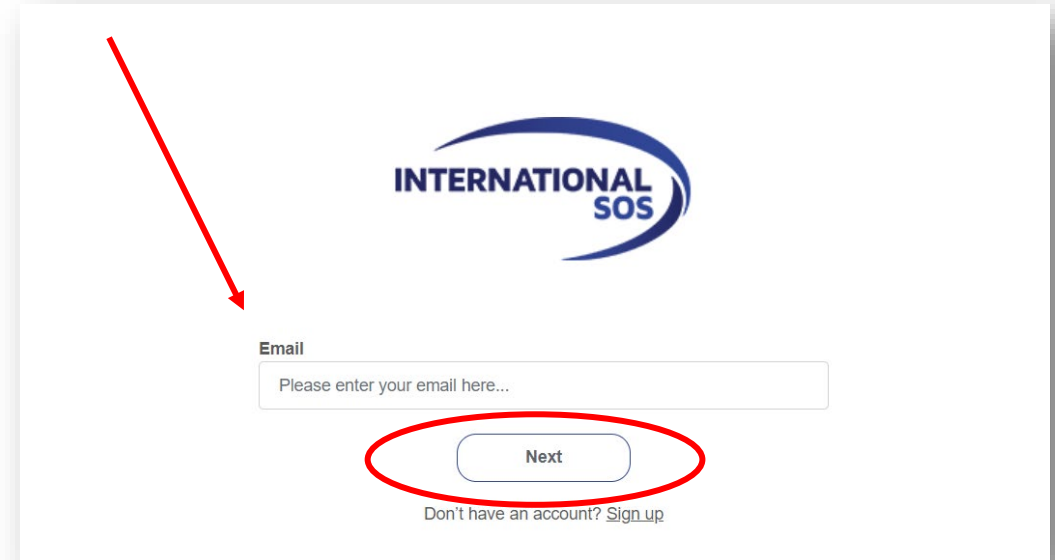
# Step 2

Click "Get Started"



OR

- If you already have account credentials (e.g., login credentials for the ISOS app), enter your account email and click **"Next"**. You will be prompted for your password to finish signing in.



- If you are creating your account, enter your Emory email address and click **"Sign up"**, shown circled in the graphic.  
→ Please note, you must use your **Emory University** email to create your account. See more detail [here](#).

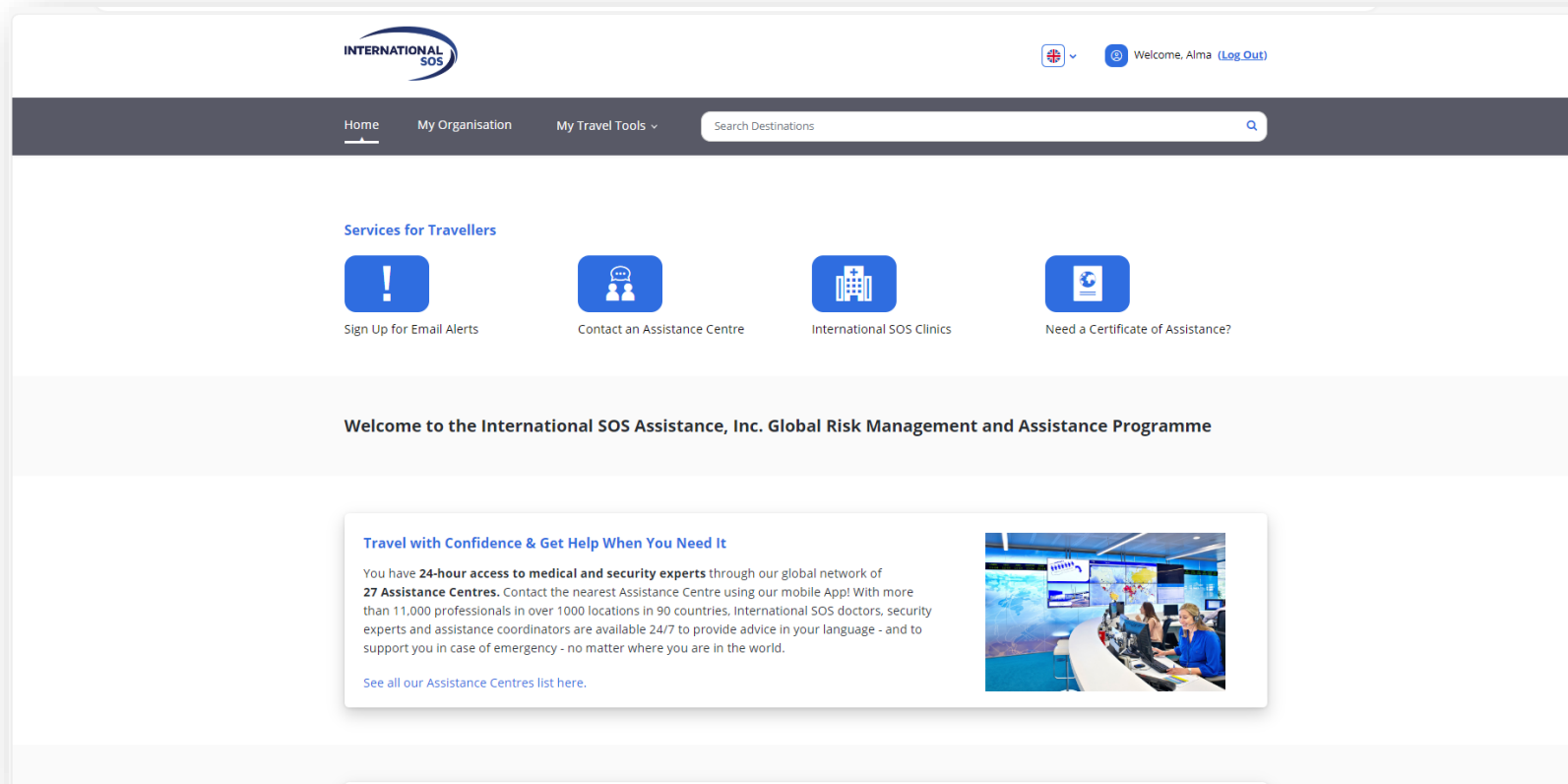


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# Explore the International SOS Portal

After logging in/creating your account, you will see the portal home screen



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# Search Destinations

Use the "search destinations" function review to medical and security information about your destination

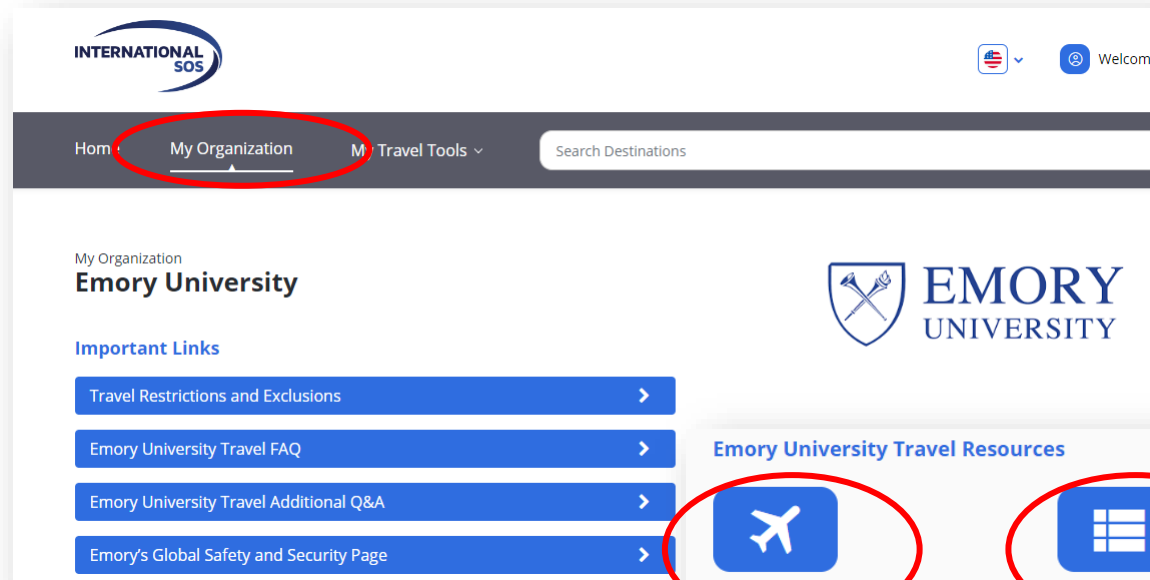
The screenshot displays the International SOS website interface. At the top, the logo is on the left, and user information "Welcome, Sarah (Log Out)" is on the right. A navigation bar includes "Home", "My Organization", "My Travel Tools", and a "Search Destinations" button highlighted with a red circle. Below the navigation bar, the "Destination Guide" for "Brazil" is shown. It includes a "Destination Overview" section with three risk levels: "Medium Medical Risk for Brazil" (marked with a blue plus), "Medium Travel Risk for Brazil" (marked with a blue shield), and "High Travel Risk for Urban trouble spots" (marked with a blue shield). A "Read More" link is provided. Below the overview, three blue buttons are displayed: "0 Active Alerts", "Vaccinations" (with a syringe icon), and "Security Advice" (with a shield icon). To the right of the text is a map of South America with Brazil highlighted. Below the map is an "Expand Map" button. At the bottom, a dark grey bar contains four tabs: "Overview" (selected), "Before you Travel", "Medical Overview", and "Security Overview".



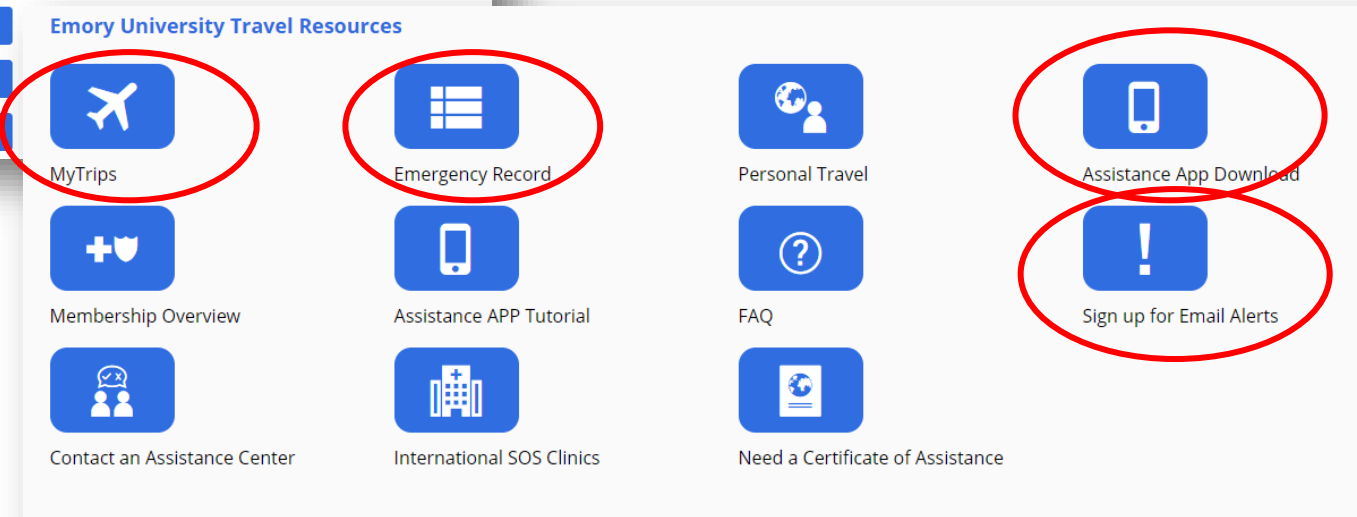
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# Resources for Emory travelers



Under **“My Organization”** you will find a variety of travel planning resources and information about Emory Travel and Emory’s International SOS program. Some key resources are circled below.

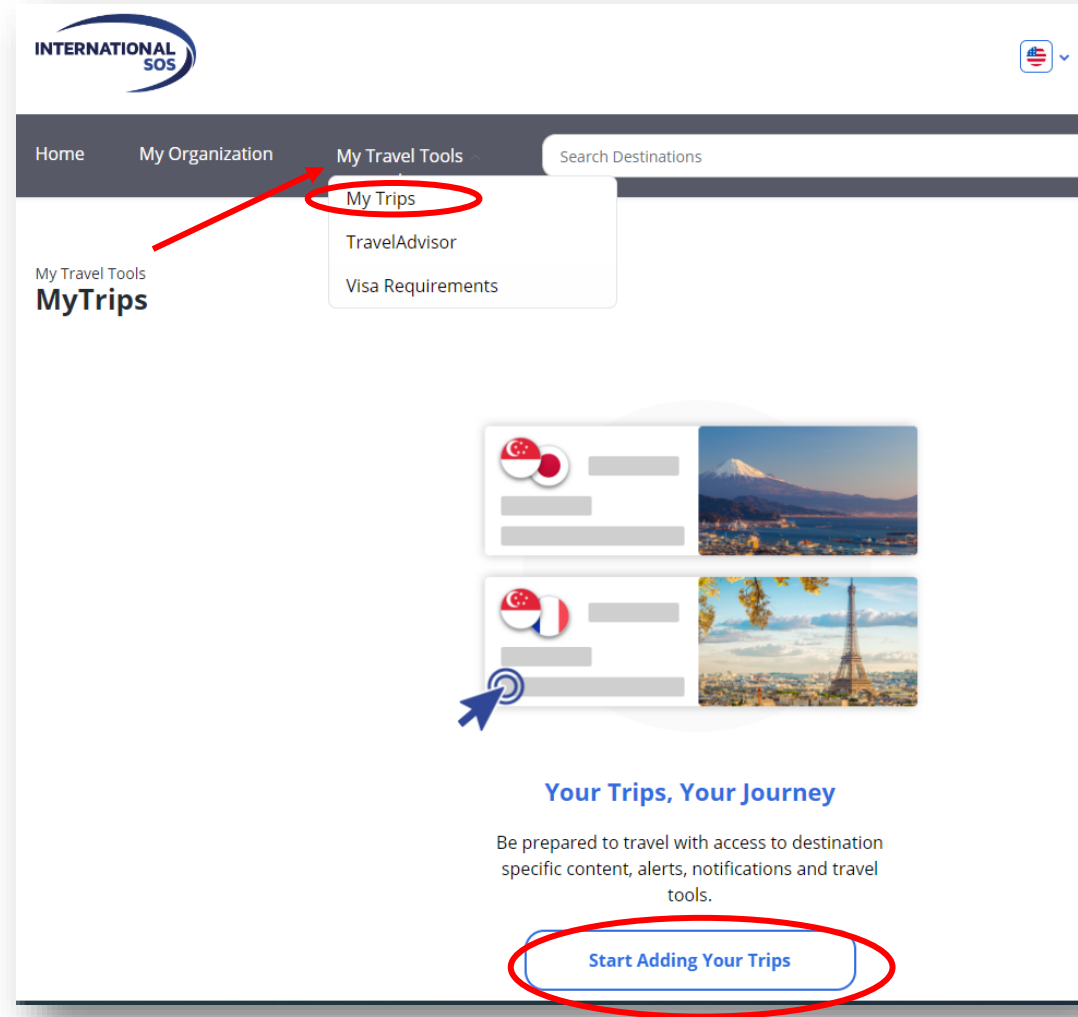


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# My Travel Tools: My Trips

Under the dropdown menu "**My Travel Tools**" you will find "**My Trips**". Click here to register travel with International SOS.

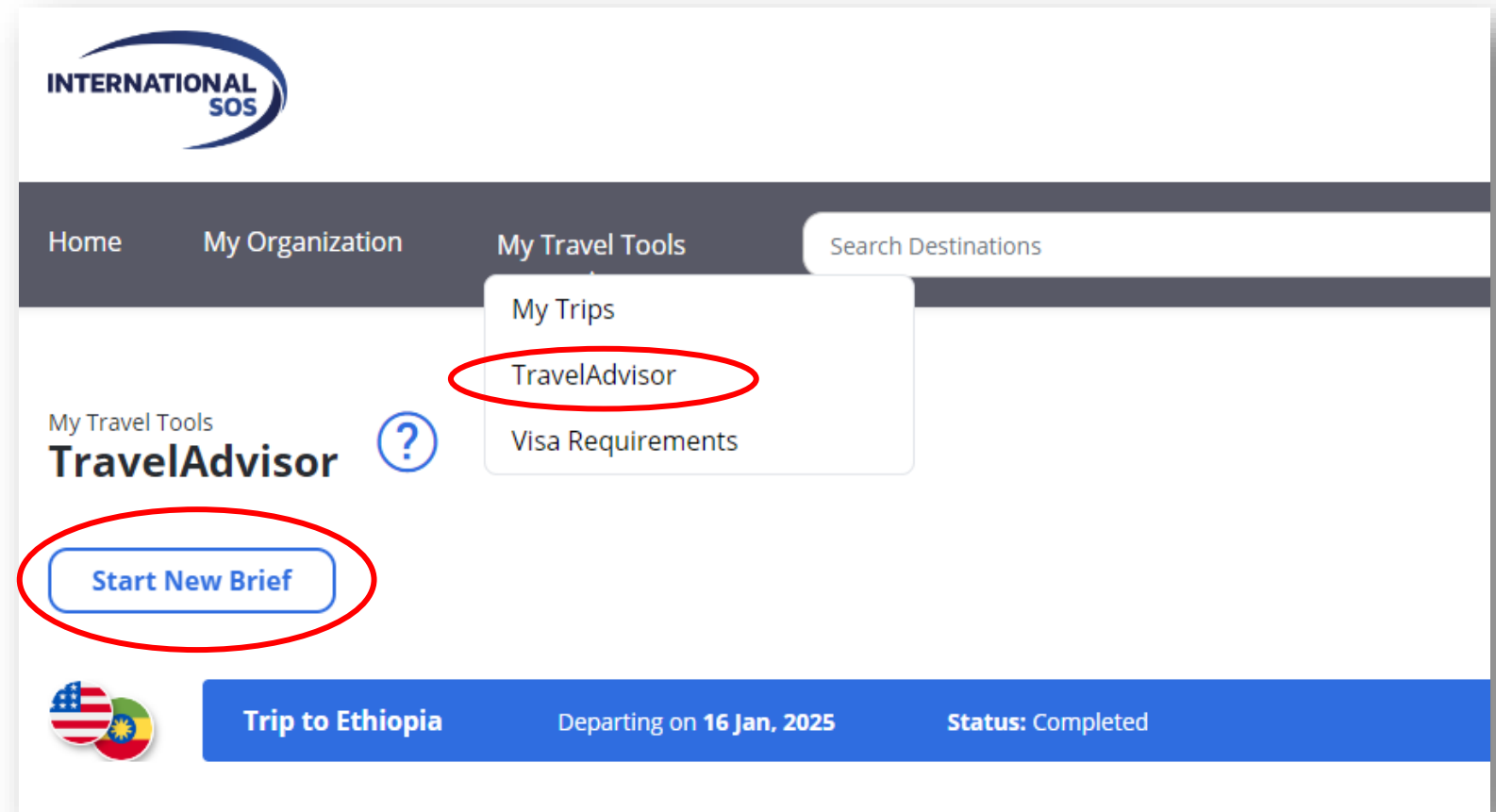


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# My Travel Tools: Travel Advisor

Click on “**Travel Advisor**” for a curated overview of your destination.



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# My Travel Tools: Visa Requirements

Click on “**Visa Requirements**,” powered by the Sherpa visa information platform, to explore the visa considerations for your destination.

*Travelers are encouraged to conduct additional research to ensure a complete understanding of the visa requirements for their specific travel. Consult visa agencies and local partners as needed.*

INTERNATIONAL SOS

Home My Organization My Travel Tools Search Destinations

My Trips  
TravelAdvisor  
**Visa Requirements**

Welcome to the International SOS Assistance, Inc. Global Risk

INTERNATIONAL SOS  
International SOS  
**Visa Requirements**

Learn about specific visa requirements and considerations based on your passport information and departure/arrival locations.

Language

Tourism

United States (USA) Where to? Depart Wed Jul 31

+ Add connection

See requirements

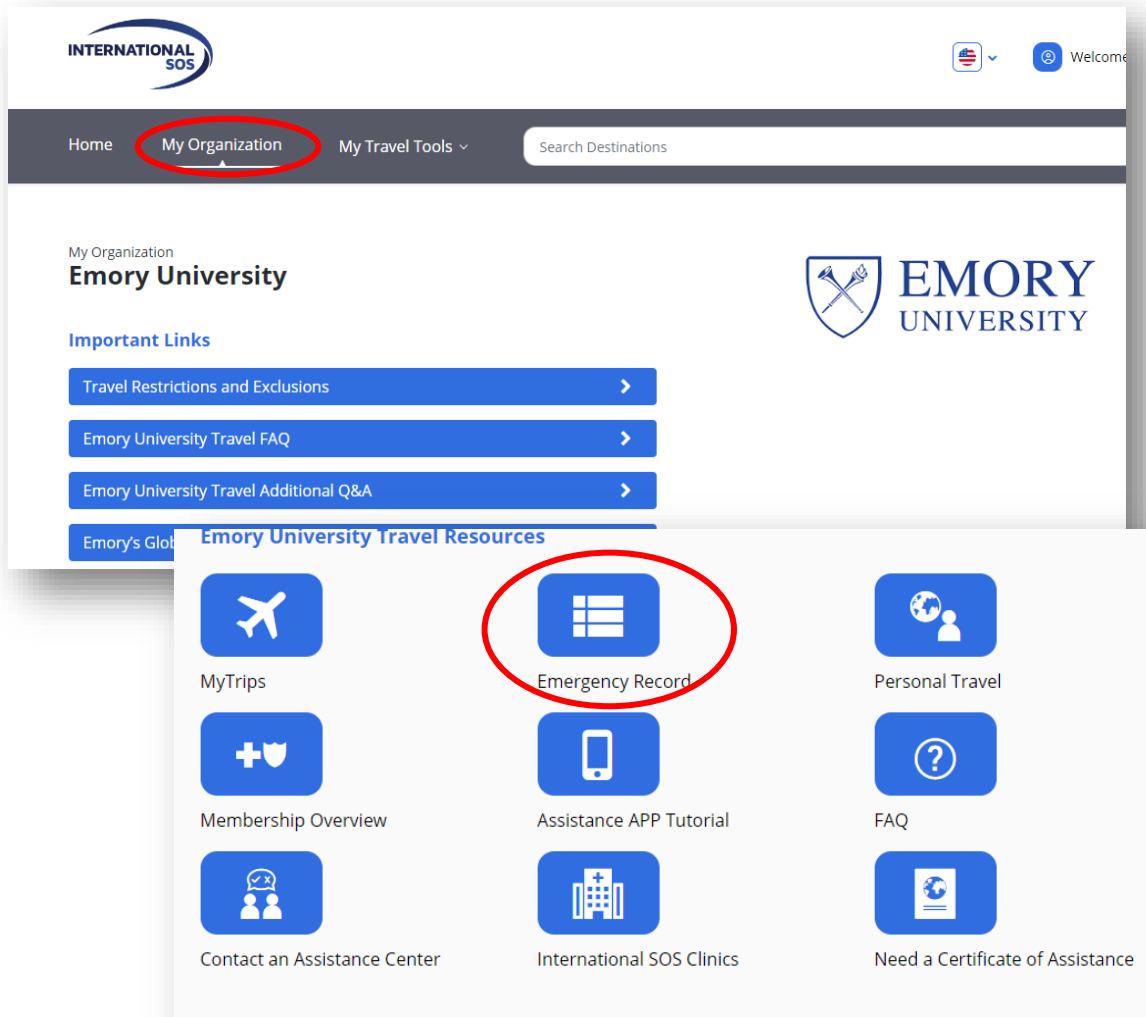
powered by sherpa



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# Emergency Record



[Emergency Record](#) allows you to store and access vital health, contact, and vaccination information as well as store important documents and images on a secure site maintained by International SOS.

Adding important documents and information to Emergency Record makes them available to International SOS so they can better support travelers in an emergency.



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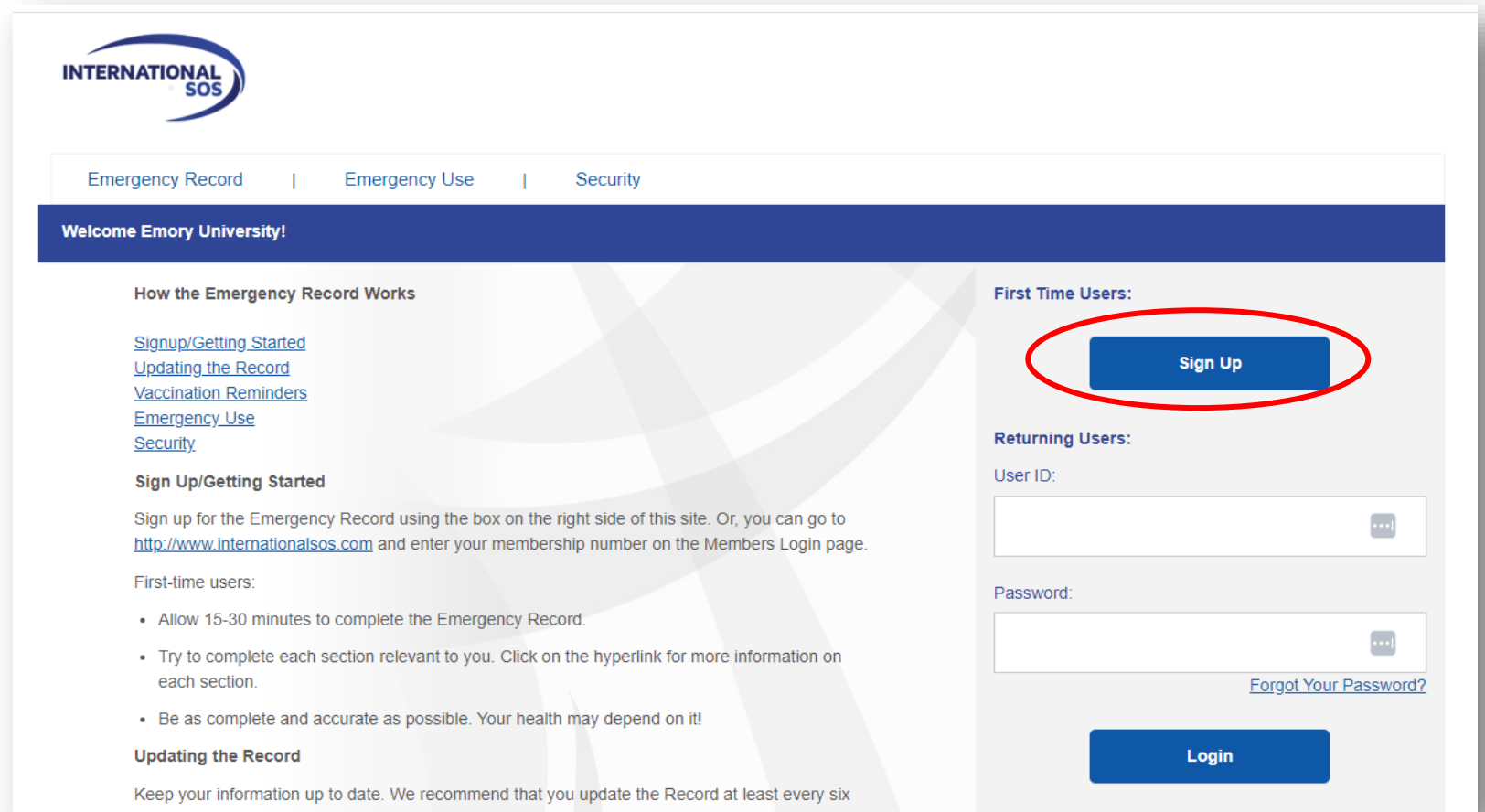
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# Emergency Record, cont.

For information security, you will need to create a separate login for Emergency Record.

If you have created an Emergency Record profile in the past, use those credentials to login under **"Returning Users"**.

Otherwise, click **"sign up"** and follow the prompts to create your Emergency Record)



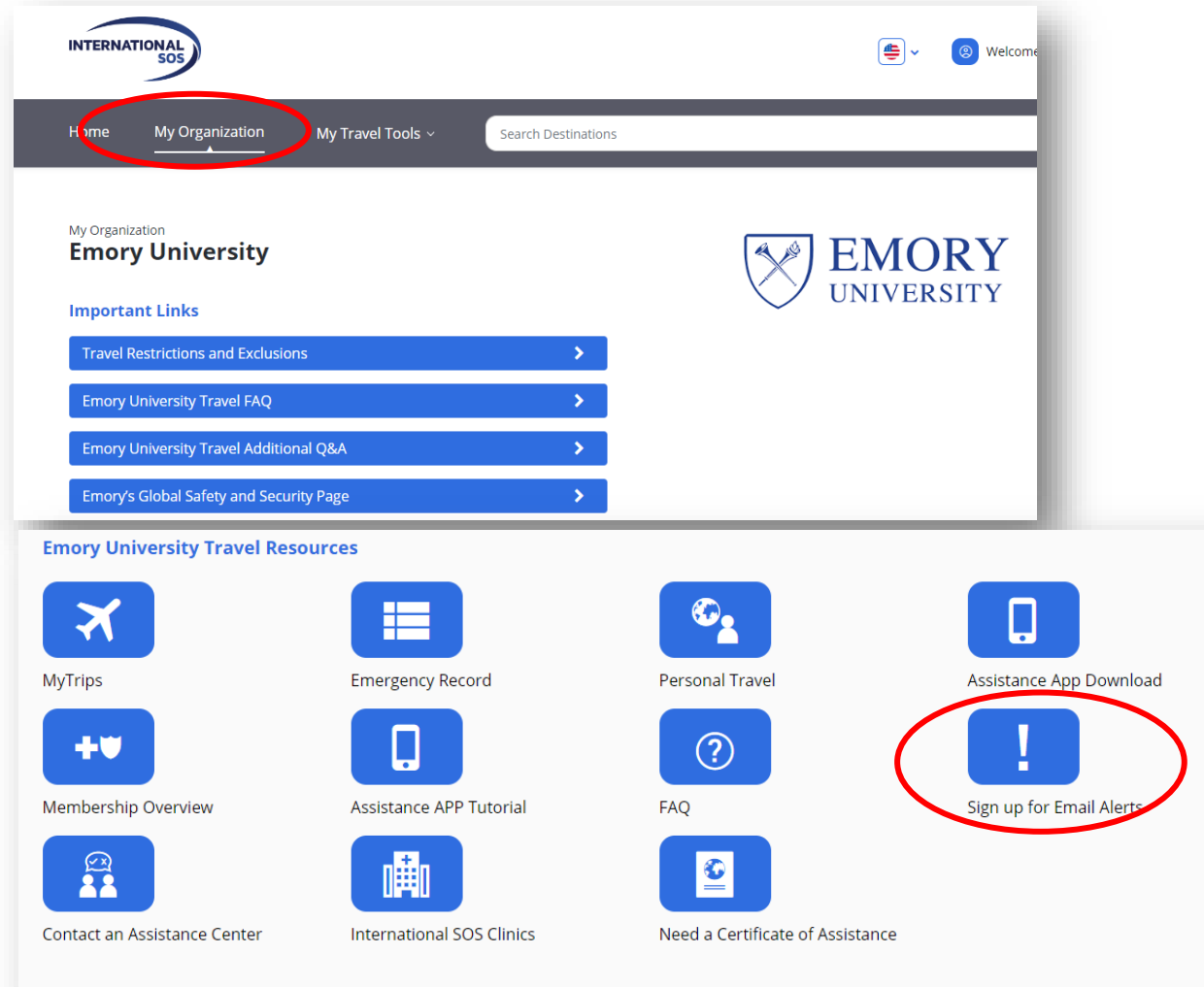
The screenshot shows the International SOS Emergency Record website. At the top is the International SOS logo. Below it is a navigation bar with links for "Emergency Record", "Emergency Use", and "Security". A blue banner reads "Welcome Emory University!". The main content area is divided into two columns. The left column, titled "How the Emergency Record Works", contains links for "Signup/Getting Started", "Updating the Record", "Vaccination Reminders", "Emergency Use", and "Security". Below these links is a section titled "Sign Up/Getting Started" with instructions on how to sign up, including a link to <http://www.internationalsos.com>. It also lists instructions for first-time users: allow 15-30 minutes, complete relevant sections, and be as complete and accurate as possible. The right column, titled "First Time Users:", features a blue "Sign Up" button circled in red. Below this is a section for "Returning Users" with input fields for "User ID:" and "Password:", a "Forgot Your Password?" link, and a blue "Login" button.



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# Sign up for Email Alerts



Travelers are encouraged to [sign up for medical and security email alerts](#) for their travel destinations.

Users can also sign up for alerts in areas where they work frequently, have students traveling, etc., as this information can be useful for research and program planning.



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# Sign up for Email Alerts, cont.

## My Alerts | Logon

### Email alerts

You can choose to receive a number of email alerts to keep you up to date with the latest developments around the world.

#### How do I register

If you have not registered to receive email alerts before, then enter your name and email address to register.

Name:   
Email address:

**Register**

#### Login for existing users

If you have already registered to receive email alerts, enter your email address in the form below and click Login.

Email address:

**Login**

## My Alerts | Real time country updates

You are logged in as

To update your name or email address, go to settings and make your changes there. Please ensure that you are viewing the page in the same language that you wish to receive your emails alerts in.

I am interested in

☒ Medical updates ☒ Travel security updates

**Real time country updates** Other updates Scheduled summaries Settings RSS feed Logout

This service emails you country specific Medical and Travel security updates as they happen.

#### Country Picker

Please set your alert delivery options:

When updates are published to one of my subscribed countries below

Email me all updates

Enter country name

- ☐ Chad
- ☐ Chile
- ☒ China
- ☒ Colombia
- ☐ Comoros
- ☐ Congo
- ☒ Congo (DRC)
- ☐ Cook Islands
- ☐ Costa Rica
- ☐ Côte d'Ivoire
- ☐ Croatia

You have selected the following countries:

- | Medical     | Non-Medical |
|-------------|-------------|
| Argentina   | Argentina   |
| Bolivia     | Bolivia     |
| Brazil      | Brazil      |
| China       | China       |
| Colombia    | Colombia    |
| Congo (DRC) | Congo (DRC) |
| Cuba        | Cuba        |
| Ethiopia    | Ethiopia    |
| Haiti       | Haiti       |
| Iraq        | Iraq        |
| Israel      | Israel      |
| Japan       | Japan       |

#### Summary

You have chosen to receive:

- 1 Daily Digest sent at 00:00
- 1 Weekly Update
- 3 On Demand Updates
- 22 Country Updates

**Save Changes**

If you have not signed up for Email Alerts previously, add your name and email address, and click **"Register"** under **"How do I register."** If you have signed up previously, add you email and click **"Login"** under **"Login for existing users."**

Once you register/sign in, you can select (or deselect) countries for reporting.



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# Contacting and Accessing International SOS

## View the Website

- Emory International [SOS Web Portal](#)
  - Membership Card (pdf [here](#))

## Contact by phone

- Contact International SOS 24/7/365 by phone:
  - +1 215-942-8478 or +1-215-942-8226
  - Membership # 11BYSG000003
  - International numbers [here](#)

## Contact ISOS through the app

- Download from [website](#) or use the QR codes

### International SOS Card



### Download the International SOS App

Apple Users:



Android Users:



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# Thank You!

Learn more about Emory's International SOS program here:

<https://global.emory.edu/services/travel/isos.html>

For any questions, please contact the Global Safety and Security team in  
Emory Global Engagement

<https://global.emory.edu/services/travel/health-safety.html>



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