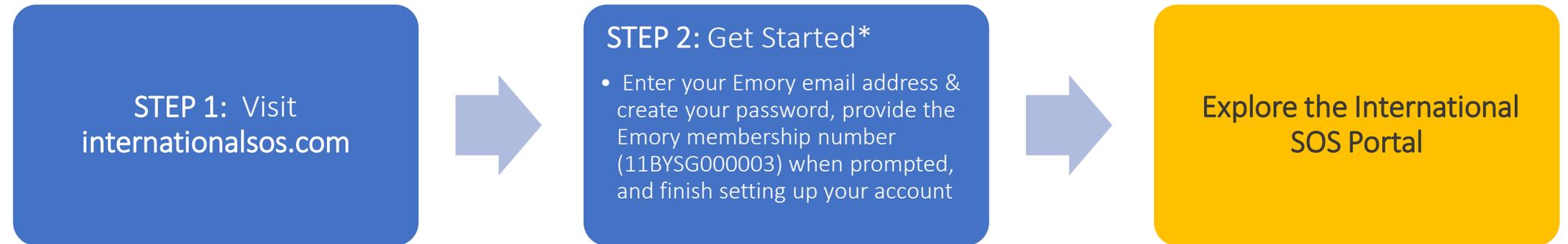


Creating your Emory International SOS account



*More information on how to create your Emory International SOS account on the following pages

*If you have the International SOS App set up on your phone, use those credentials to log into the International SOS portal

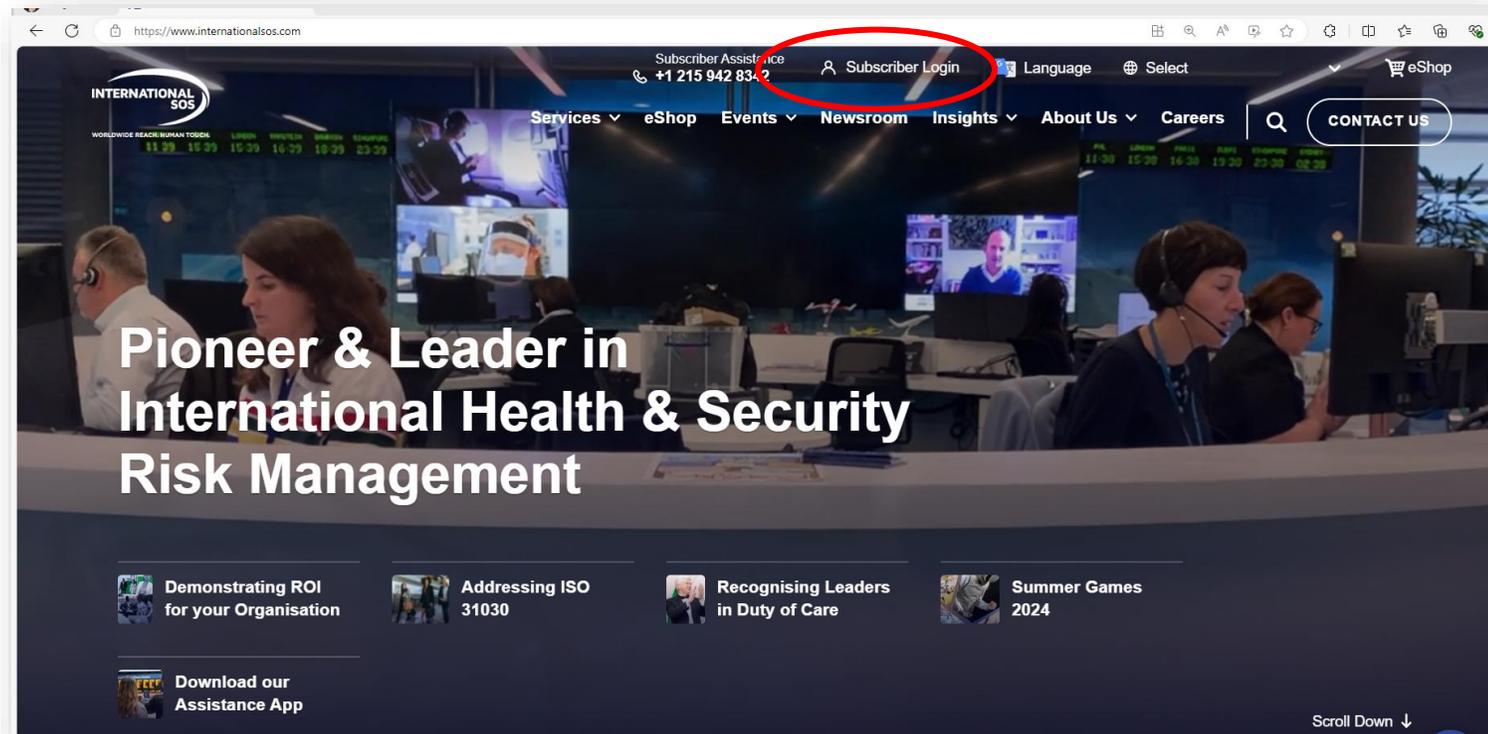
The [International SOS Portal](#) has helpful features to support your Emory-sponsored international travel, including:

- [“My Trips”](#) to register your flight, hotel, etc. with International SOS
- [“Sign up for email alerts”](#) to stay informed about your destination
- [“Emergency Record”](#) to ensure International SOS has your vital information
- [“Travel Advisor”](#) to brief you on your destination



Step 1

- Visit [internationalsos.com](https://www.internationalsos.com)
- Go to "Subscriber Login"

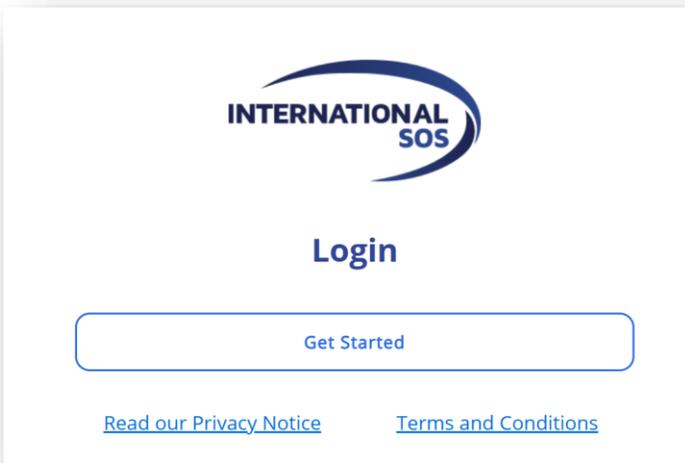


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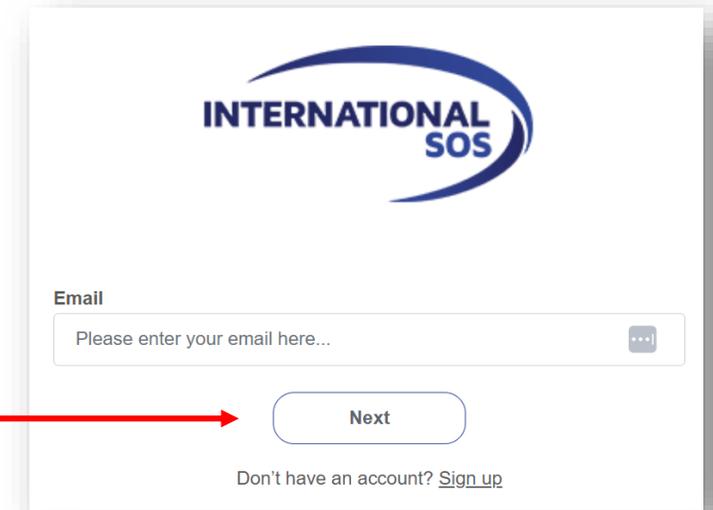
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Step 2

Click "Get Started"

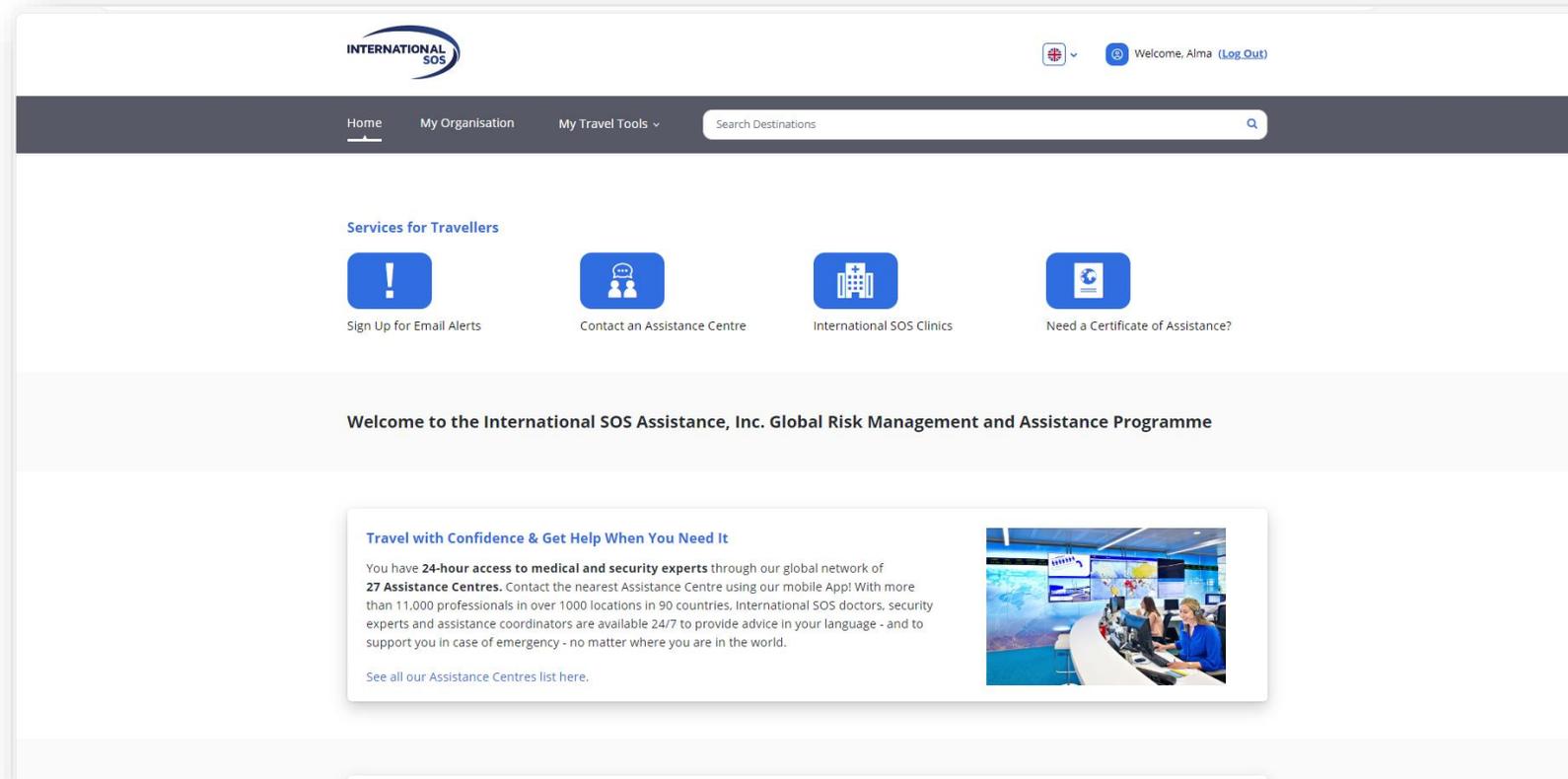


- If you already have account credentials (e.g., login credentials for the ISOS app), **enter your account email** and click "**Next**". You will be prompted for your password to finish signing in.
- If you are setting up your account for the first time, click "**Sign up**"
 - Enter your **Emory** email and create your password
 - Verify your account as prompted
 - Enter Emory's membership number (11BYSG000003) as prompted and finish setting up your account.
 - See these steps in more detail [here](#)



Explore the International SOS Portal

After logging in/creating your account, you will see the portal home screen



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Search Destinations

Use the "search destinations" function review to medical and security information about your destination

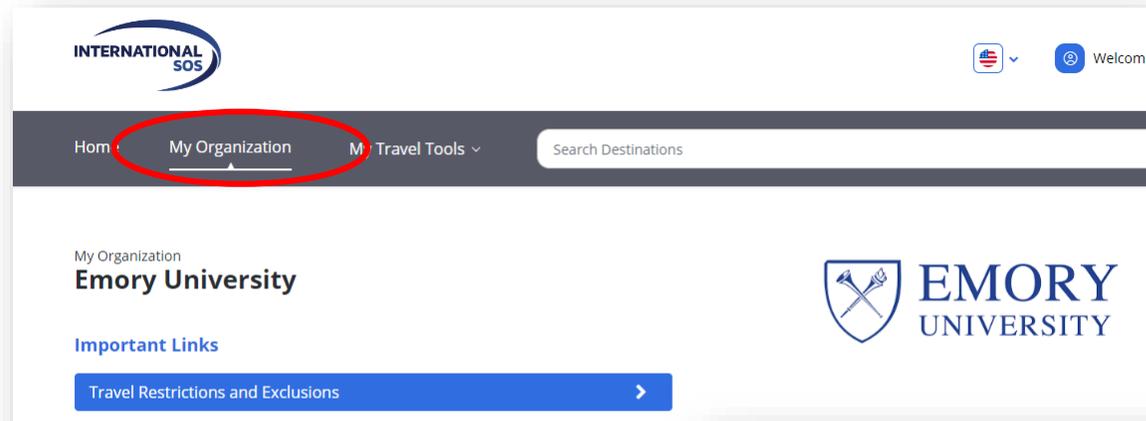
The screenshot displays the International SOS website interface. At the top left is the International SOS logo. On the top right, there is a user profile for 'Sarah' with a 'Log Out' link. A navigation bar contains 'Home', 'My Organization', 'My Travel Tools', and a search bar labeled 'Search Destinations' which is circled in red. Below the navigation bar, the 'Destination Guide' for Brazil is shown. It includes a 'Destination Overview' section with three risk levels: 'Medium Medical Risk for Brazil', 'Medium Travel Risk for Brazil', and 'High Travel Risk for Urban trouble spots'. There is a 'Read More' link. Below the overview are three icons: 'Active Alerts' (0), 'Vaccinations', and 'Security Advice'. To the right of the text is a map of South America with Brazil highlighted. An 'Expand Map' button is located below the map. At the bottom of the page, there are four tabs: 'Overview', 'Before you Travel', 'Medical Overview', and 'Security Overview'.



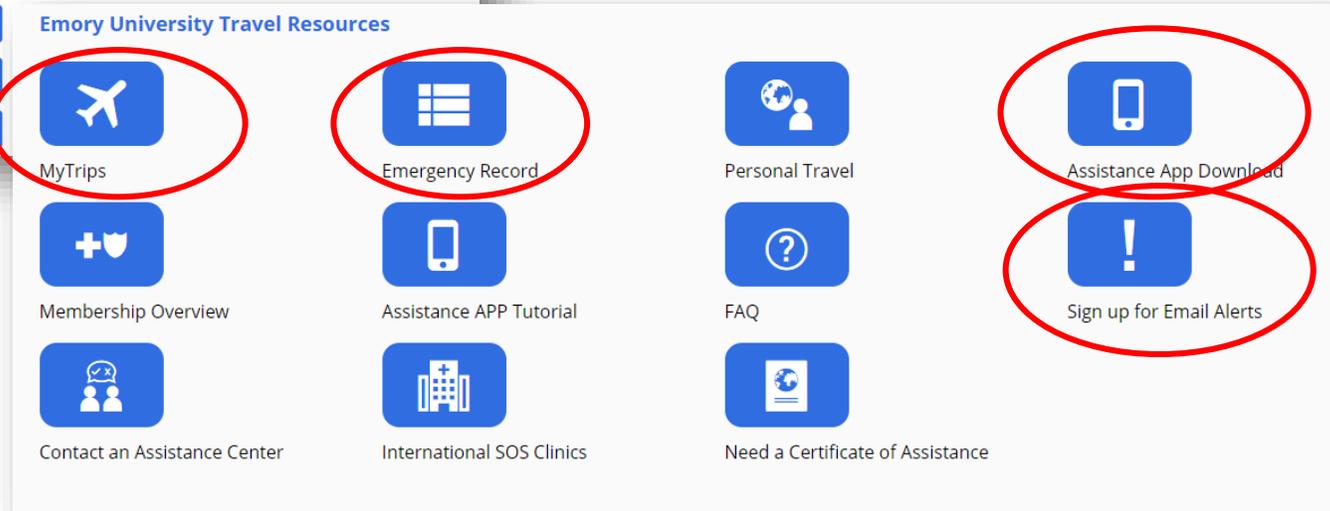
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Resources for Emory travelers



Under “**My Organization**” you will find a variety of travel planning resources and information about Emory Travel and Emory’s International SOS program. Some key resources are circled below.

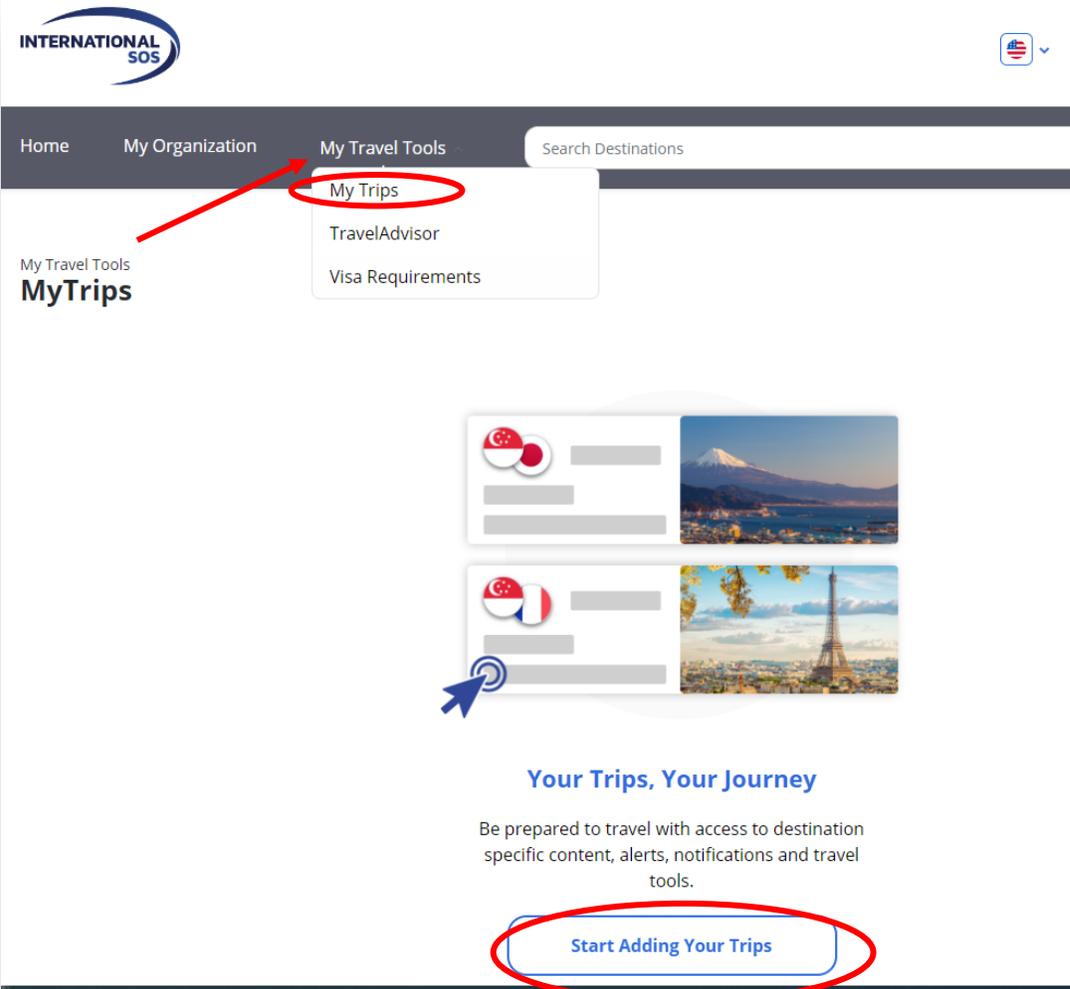


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My Travel Tools: My Trips

Under the dropdown menu "My Travel Tools" you will find "My Trips". Click here to register travel with International SOS.

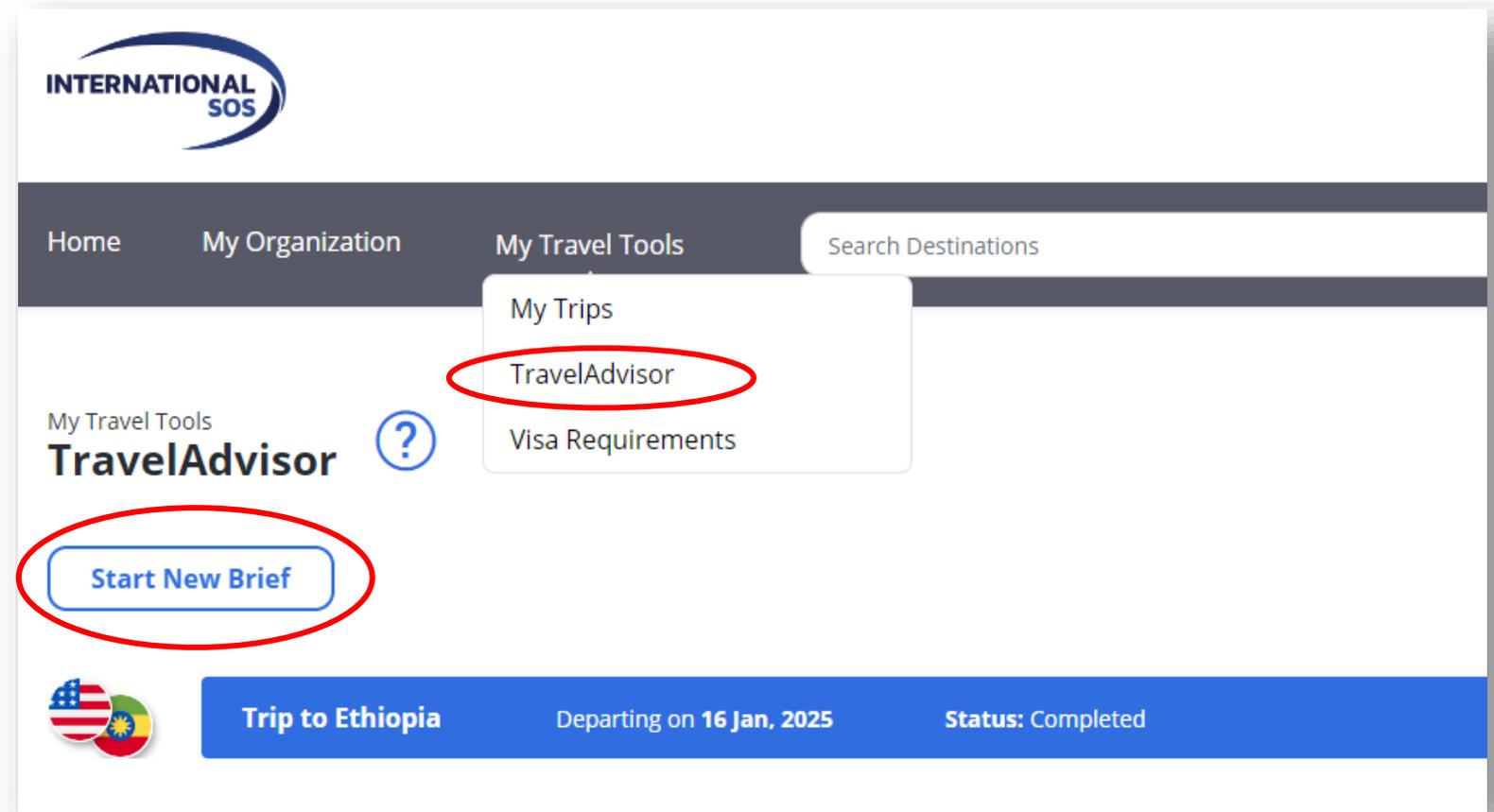


The screenshot displays the International SOS website interface. At the top left is the International SOS logo. The navigation bar includes 'Home', 'My Organization', 'My Travel Tools', and a search bar for 'Search Destinations'. A dropdown menu is open under 'My Travel Tools', with 'My Trips' highlighted by a red circle and a red arrow pointing to it. Other options in the dropdown are 'TravelAdvisor' and 'Visa Requirements'. Below the navigation, the page features a 'My Trips' section with two travel cards: one for Singapore and Japan (Mount Fuji) and another for Singapore and France (Eiffel Tower). A blue mouse cursor is positioned over the second card. Below the cards, the text reads 'Your Trips, Your Journey' followed by 'Be prepared to travel with access to destination specific content, alerts, notifications and travel tools.' At the bottom of this section, a button labeled 'Start Adding Your Trips' is circled in red.



My Travel Tools: Travel Advisor

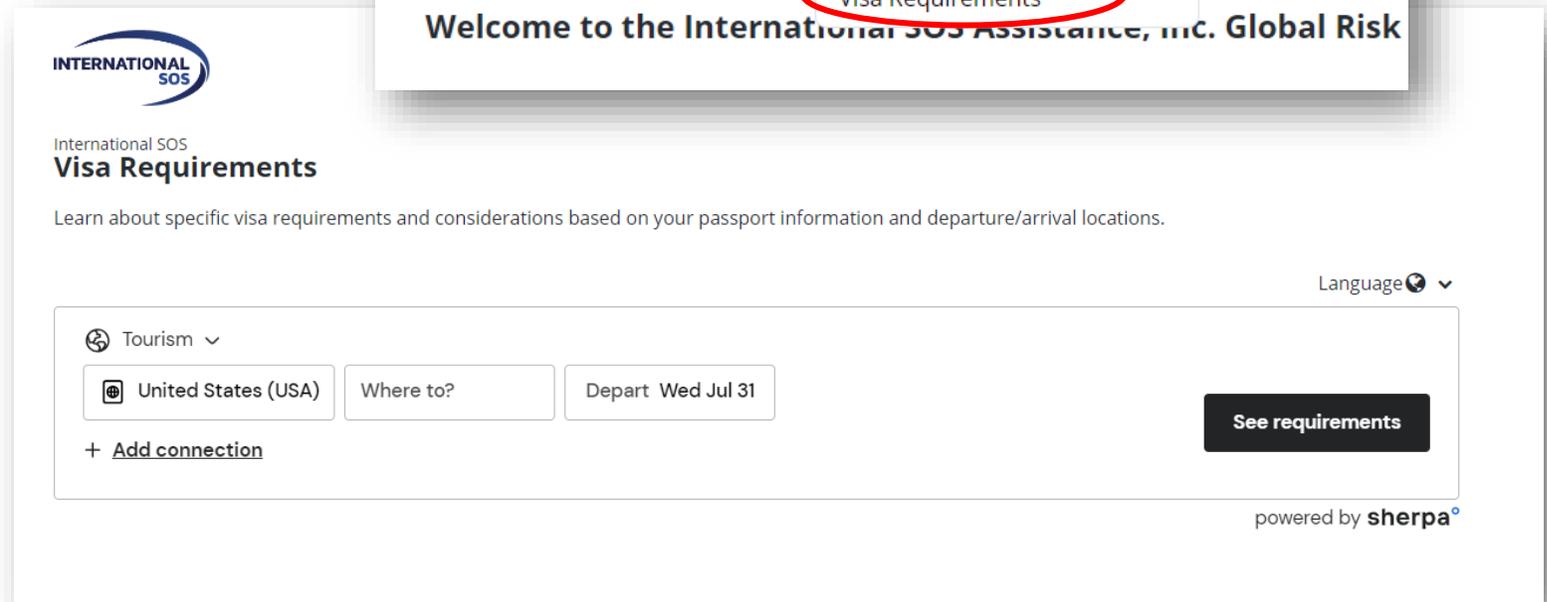
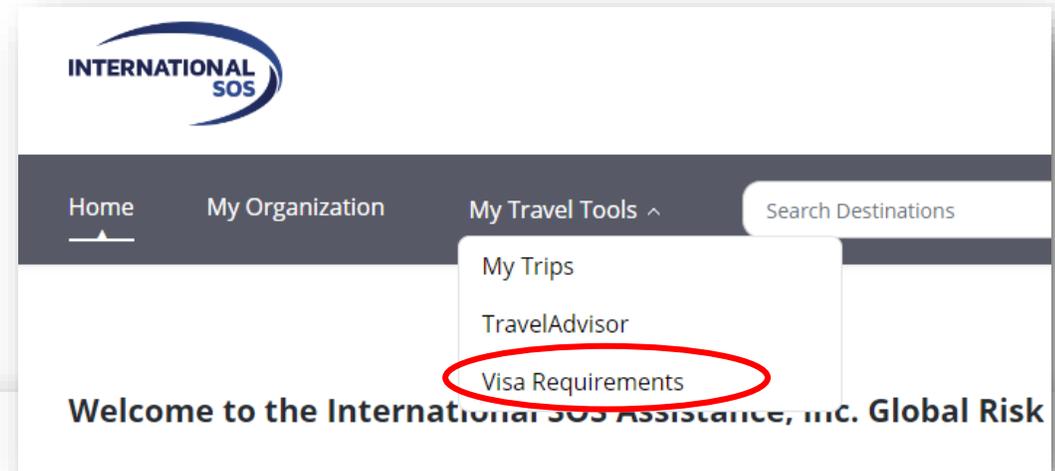
Click on “**Travel Advisor**” for a curated overview of your destination.



My Travel Tools: Visa Requirements

Click on “**Visa Requirements,**” powered by the Sherpa visa information platform, to explore the visa considerations for your destination.

Travelers are encouraged to conduct additional research to ensure a complete understanding of the visa requirements for their specific travel. Consult visa agencies and local partners as needed.



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Emergency Record

The screenshot displays the International SOS website interface. At the top left is the International SOS logo. The navigation bar includes 'Home', 'My Organization' (highlighted with a red circle), and 'My Travel Tools'. A search bar for 'Search Destinations' is also present. Below the navigation bar, the user's organization is identified as 'Emory University'. A section titled 'Important Links' contains buttons for 'Travel Restrictions and Exclusions', 'Emory University Travel FAQ', and 'Emory University Travel Additional Q&A'. Below this, a section titled 'Emory University Travel Resources' features a grid of icons for various services: MyTrips, Emergency Record (highlighted with a red circle), Personal Travel, Membership Overview, Assistance APP Tutorial, FAQ, Contact an Assistance Center, International SOS Clinics, and Need a Certificate of Assistance.

Emergency Record allows you to store and access vital health, contact, and vaccination information as well as store important documents and images on a secure site maintained by International SOS.

Adding important documents and information to Emergency Record makes them available to International SOS so they can better support travelers in an emergency.



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Emergency Record, cont.

For information security, you will need to create a separate login for Emergency Record.

If you have created an Emergency Record profile in the past, use those credentials to login under **"Returning Users"**.

Otherwise, click **"sign up"** and follow the prompts to create your Emergency Record)

The screenshot shows the International SOS Emergency Record website. At the top left is the International SOS logo. Below it are navigation tabs for "Emergency Record", "Emergency Use", and "Security". A blue banner reads "Welcome Emory University!". The main content area is divided into two columns. The left column is titled "How the Emergency Record Works" and contains several hyperlinks: "Signup/Getting Started", "Updating the Record", "Vaccination Reminders", "Emergency Use", and "Security". Below these links is a section titled "Sign Up/Getting Started" which provides instructions on how to sign up, including a link to <http://www.internationalsos.com>. It also lists instructions for "First-time users" and "Updating the Record". The right column is titled "First Time Users:" and features a prominent blue "Sign Up" button circled in red. Below this is a section for "Returning Users:" which includes input fields for "User ID:" and "Password:", a "Forgot Your Password?" link, and a blue "Login" button.



Sign up for Email Alerts

The screenshot shows the International SOS website interface for Emory University. At the top left is the International SOS logo. The navigation bar includes 'Home', 'My Organization' (circled in red), and 'My Travel Tools'. A search bar for 'Search Destinations' is also present. Below the navigation, the page is titled 'My Organization Emory University' with the Emory University logo. Under 'Important Links', there are four blue buttons: 'Travel Restrictions and Exclusions', 'Emory University Travel FAQ', 'Emory University Travel Additional Q&A', and 'Emory's Global Safety and Security Page'. The 'Emory University Travel Resources' section features a grid of icons and text links: 'MyTrips', 'Emergency Record', 'Personal Travel', 'Assistance App Download', 'Membership Overview', 'Assistance APP Tutorial', 'FAQ', 'Sign up for Email Alerts' (circled in red), 'Contact an Assistance Center', 'International SOS Clinics', and 'Need a Certificate of Assistance'.

Travelers are encouraged to [sign up for medical and security email alerts](#) for their travel destinations.

Users can also sign up for alerts in areas where they work frequently, have students traveling, etc., as this information can be useful for research and program planning.



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Sign up for Email Alerts, cont.

My Alerts | Logon

Email alerts

You can choose to receive a number of email alerts to keep you up to date with the latest developments around the world.

How do I register

If you have not registered to receive email alerts before, then enter your name and email address to register.

Name:
Email address:

Register

Login for existing users

If you have already registered to receive email alerts, enter your email address in the form below and click Login.

Email address:

Login

My Alerts | Real time country updates

You are logged in as

To update your name or email address, go to settings and make your changes there. Please ensure that you are viewing the page in the same language that you wish to receive your emails alerts in.

I am interested in

Medical updates Travel security updates

Real time country updates [Other updates](#) [Scheduled summaries](#) [Settings](#) [RSS feed](#) [Logout](#)

This service emails you country specific Medical and Travel security updates as they happen.

Country Picker

Please set your alert delivery options:

When updates are published to one of my subscribed countries below

Email me all updates

Enter country name

- Chad
- Chile
- China
- Colombia
- Comoros
- Congo
- Congo (DRC)
- Cook Islands
- Costa Rica
- Côte d'Ivoire
- Croatia

You have selected the following countries:

- | Medical | Non-Medical |
|-------------|-------------|
| Argentina | Argentina |
| Bolivia | Bolivia |
| Brazil | Brazil |
| China | China |
| Colombia | Colombia |
| Congo (DRC) | Congo (DRC) |
| Cuba | Cuba |
| Ethiopia | Ethiopia |
| Haiti | Haiti |
| Iraq | Iraq |
| Israel | Israel |
| Japan | Japan |

Summary

You have chosen to receive:

- 1 Daily Digest sent at 00:00
- 1 Weekly Update
- 3 On Demand Updates
- 22 Country Updates

Save Changes

If you have not signed up for Email Alerts previously, add your name and email address, and click **"Register"** under **"How do I register."** If you have signed up previously, add you email and click **"Login"** under **"Login for existing users."**

Once you register/sign in, you can select (or deselect) countries for reporting.



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Contacting and Accessing International SOS

View the Website

- Emory International [SOS Web Portal](#)
 - Membership Card (pdf [here](#))

Contact by phone

- Contact International SOS 24/7/365 by phone:
 - +1 215-942-8478 or +1-215-942-8226
 - Membership # 11BYSG000003
 - International numbers [here](#)

Contact ISOS through the app

- Download from [website](#) or use the QR codes

International SOS Card



Download the International SOS App

Apple Users:



Android Users:



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Thank You!

Learn more about Emory's International SOS program here:

<https://global.emory.edu/services/travel/isos.html>

For any questions, please contact the Global Safety and Security team in
Emory Global Engagement

<https://global.emory.edu/services/travel/health-safety.html>



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