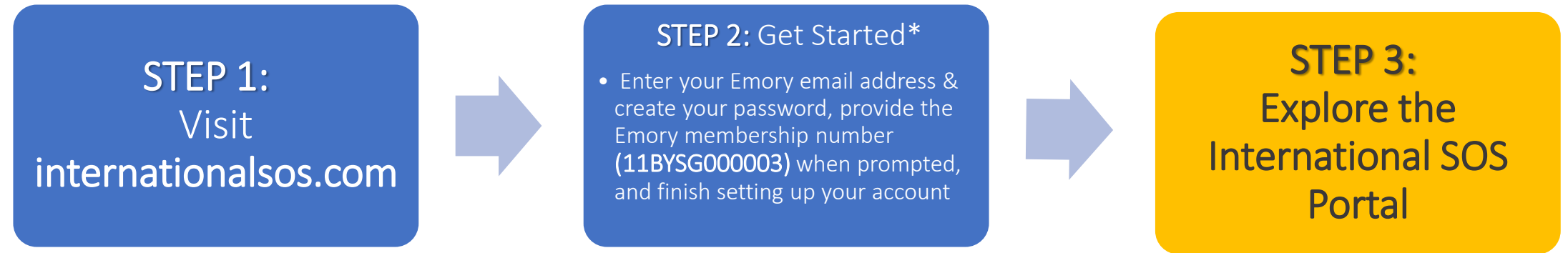


Creating your Emory International SOS account



*More information on how to create your Emory International SOS account on the following pages

*If you have the International SOS App set up on your phone, use those credentials to log into the International SOS portal

The [International SOS Portal](#) has helpful features to support your Emory-sponsored international travel, including:

- [“My Trips”](#) to register your flight, hotel, etc. with International SOS
- [“Sign up for email alerts”](#) to stay informed about your destination
- [“Emergency Record”](#) to ensure International SOS has your vital information
- [“Travel Advisor”](#) to brief you on your destination

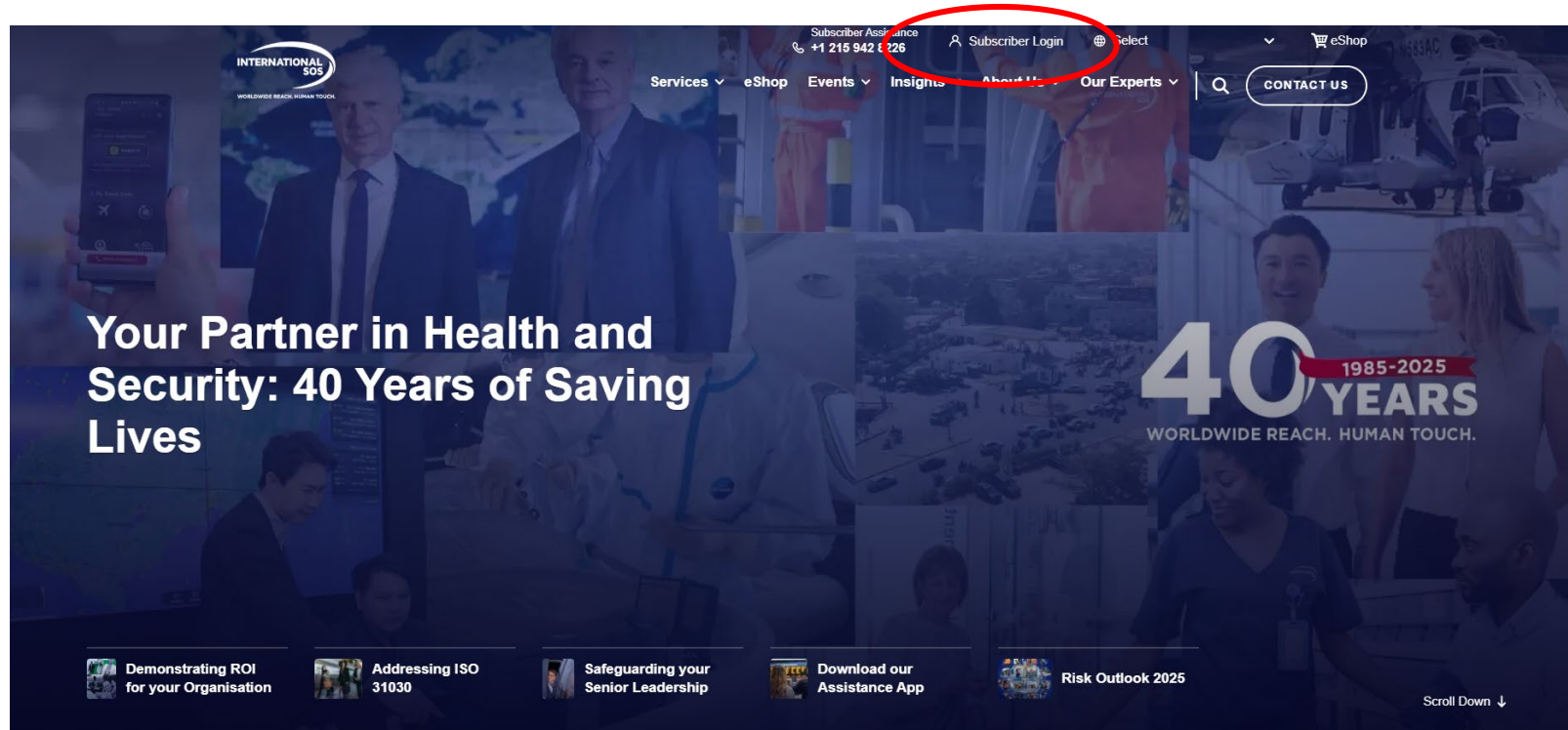


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Step 1

- Visit internationalsos.com
- Go to "Subscriber Login"



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Step 2

Click "Get Started"



[Need help signing in?](#)



Let's start with your email address...

Enter your email, and we'll guide you from there

Email Address *

Next

- If you already have account credentials (e.g., login credentials for the ISOS app), **enter your account email** and click **"Next"**.
- You will be prompted for your password to finish signing in.

[Need help signing in?](#) [EN](#) ▼

Account details Confirm organization Personal details

Create your account

Email address
arcynall@emory.edu [Change?](#)

Password *

Confirm Password *

☐ I agree with Privacy Notice and Terms and Conditions

Create account

Already have an account? [Sign in](#)

- If you are setting up your account for the first time
 - Enter your **Emory** email and click **"Next"**
 - Follow the prompts to create your account

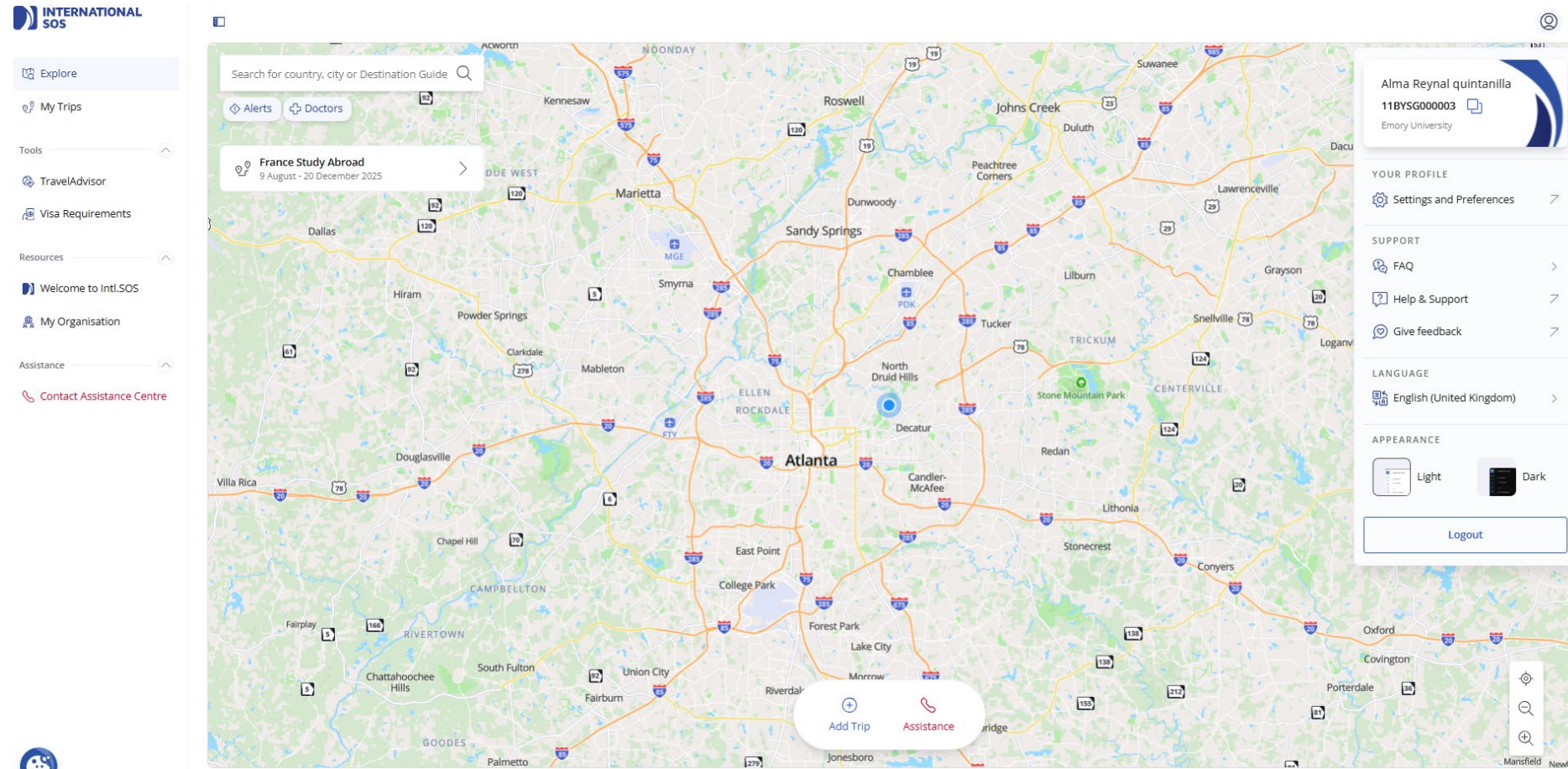


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Step 3 Explore the International SOS Portal

After logging in/creating your account, you will see the portal home screen

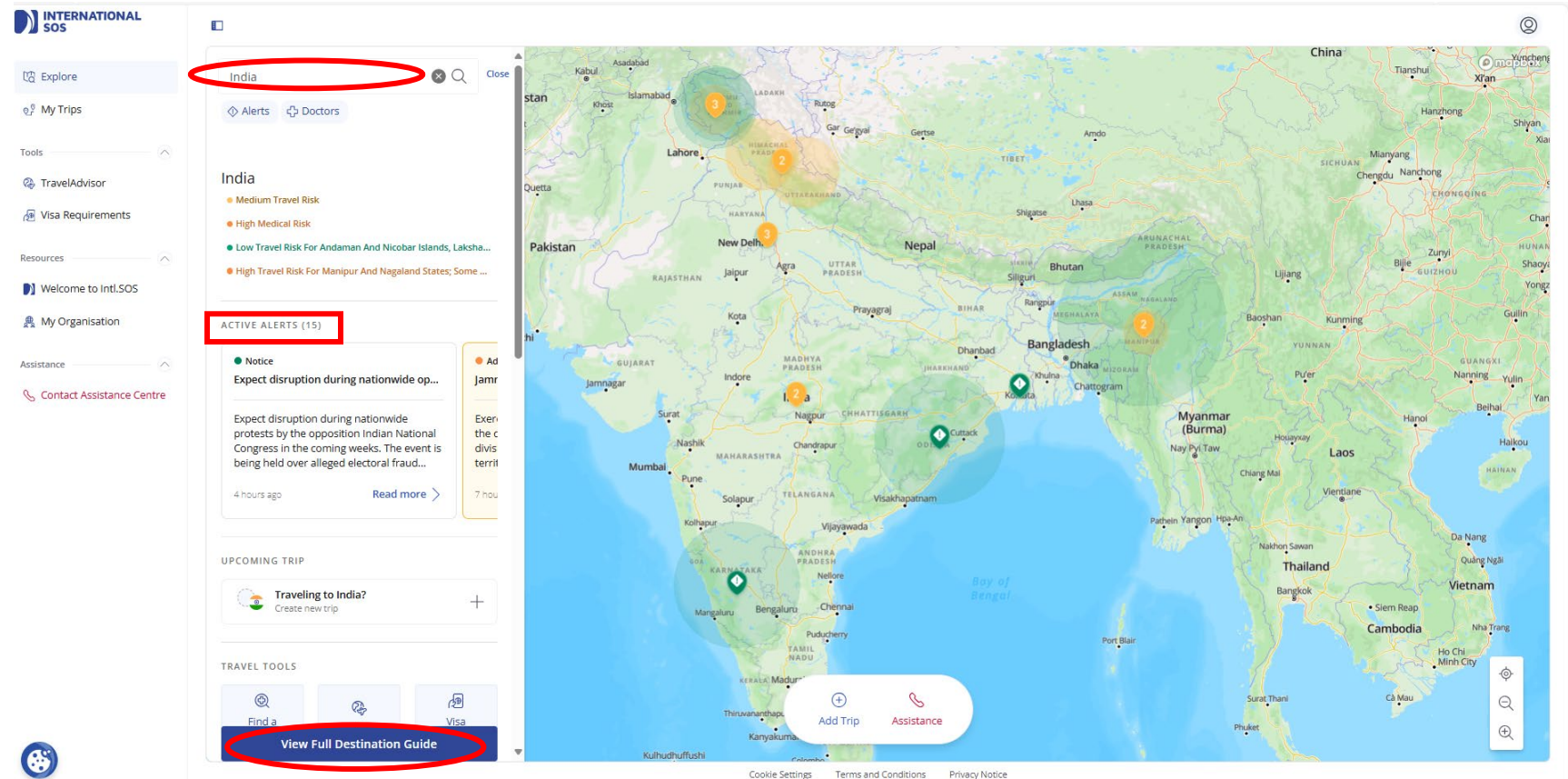


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Search Destinations

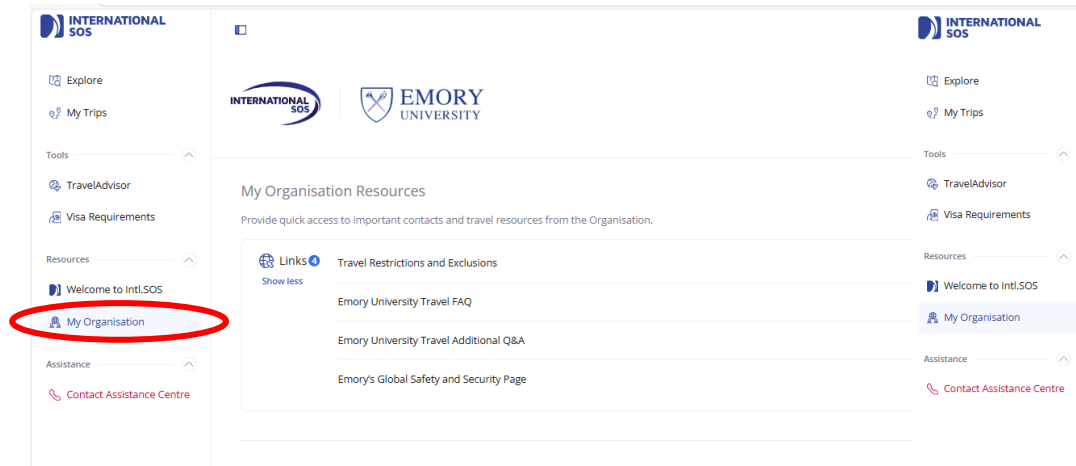
Use the "search destinations" function to review in-country active alerts, as well as a full destination guide, and other useful travel tools



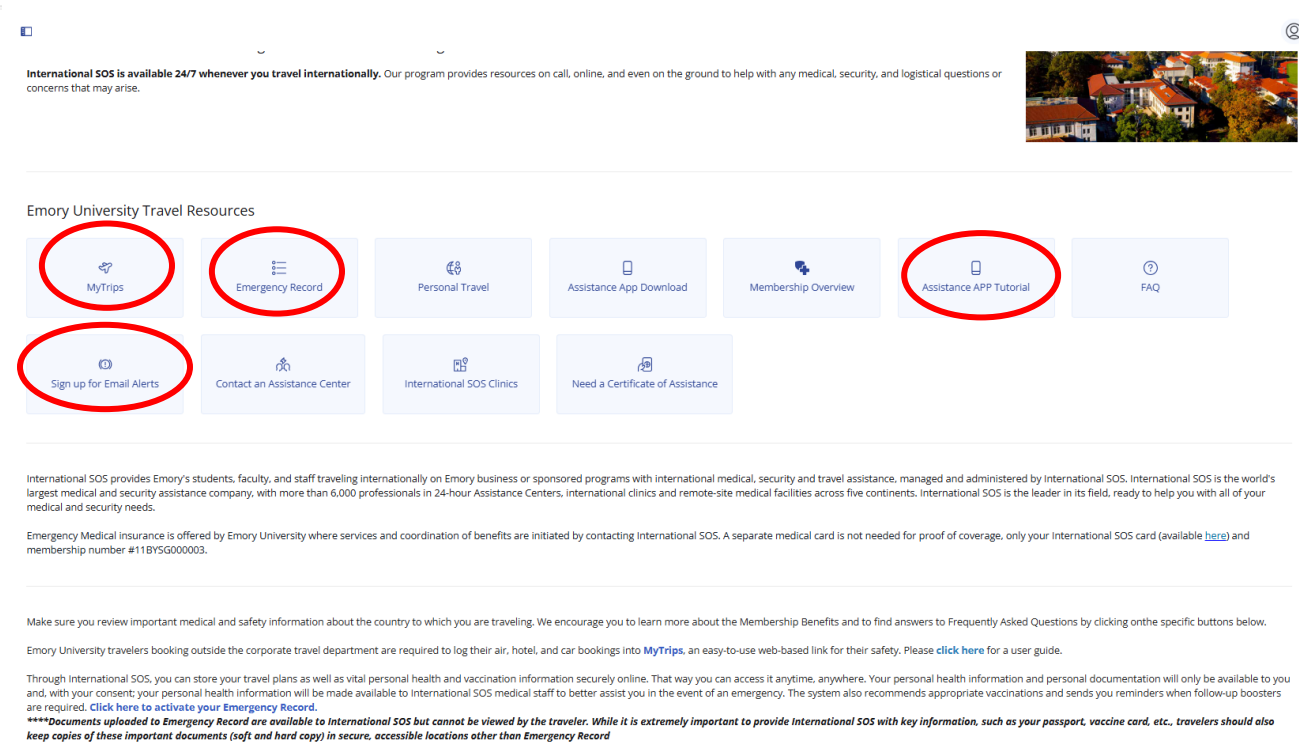
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My Organization - Resources for Emory travelers



Under “**My Organization**” you will find a variety of travel planning resources and information about Emory Travel and Emory’s International SOS program.



Some key resources are circled for your consideration

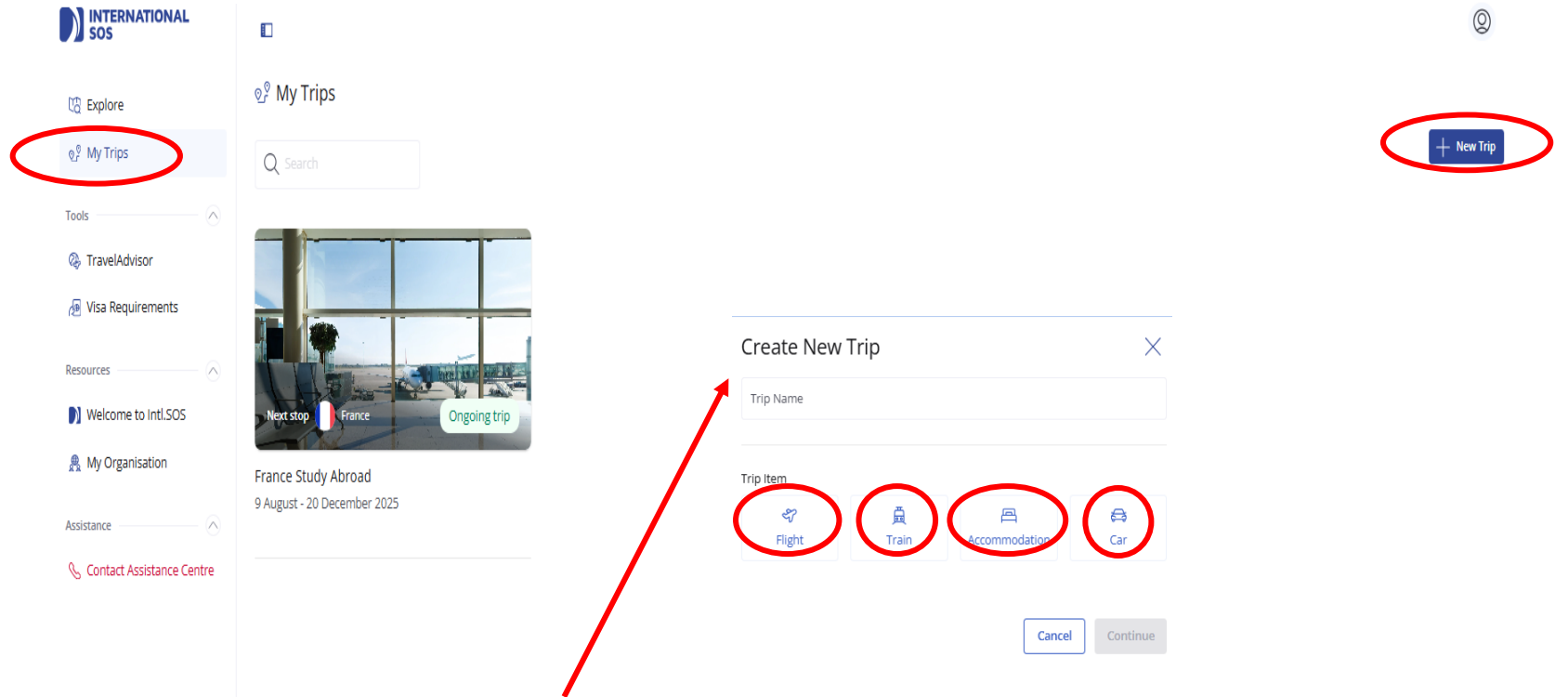


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My Trips

Go to “My Trips”,
click on “New Trip”
to register your
travel details with
International SOS.



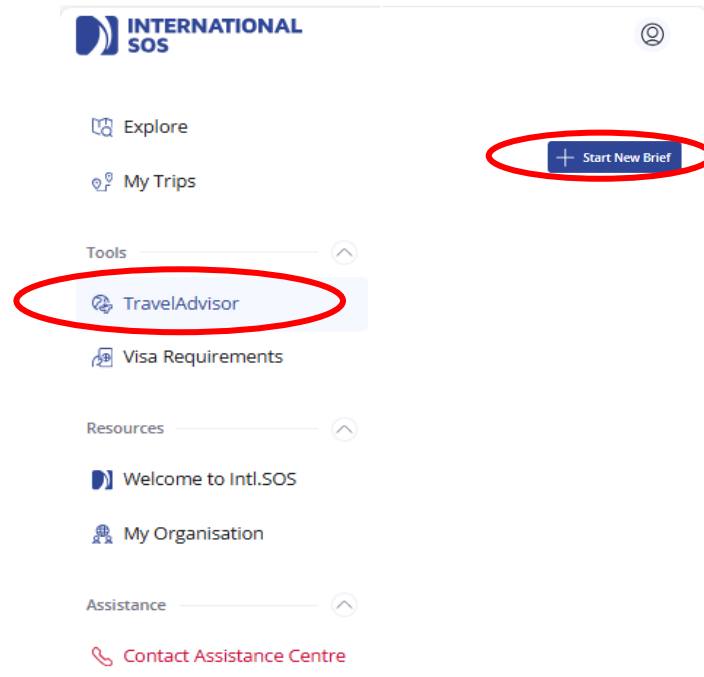
When you **Create a New Trip**, you can add flight, train, accommodation and car information.



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Travel Advisor



Go to “Travel Advisor”,
click “Start New Brief” for
a curated overview of your
destination.

The screenshot shows the 'Create New Brief' form. The title 'Create New Brief' is circled in red. The form includes fields for 'From' (United States), 'To' (India), and 'Depart and Return' (09/22/2025 - 12/20/2025). Below the form are 'Cancel' and 'Continue' buttons. A red arrow points from the 'Continue' button to the 'Edit Trip Details? Go back' link. The 'Create New Brief' title is also circled in red in the top right corner of the form.

Add your travel details and follow the prompts.
You can edit your trip details if needed.



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Visa Requirements

INTERNATIONAL SOS

Explore
My Trips
Tools
TravelAdvisor
Visa Requirements
Resources
Welcome to Intl.SOS
My Organisation
Assistance
Contact Assistance Centre

Visa Requirements

Learn about specific visa requirements and considerations based on your passport information and departure/arrival locations.
If you need further assistance, please contact the nearest [International SOS Assistance Centre](#), available 24/7.

Trip type: Round Trip Passport: USA Travel purpose: Business

Where from? Where to? Depart Wed Aug 20 Return Wed Aug 27

+ [Add connection](#)

[See requirements](#)

powered by sherpa

Click on **“Visa Requirements,”** powered by the Sherpa visa information platform, to explore the visa considerations for your destination.

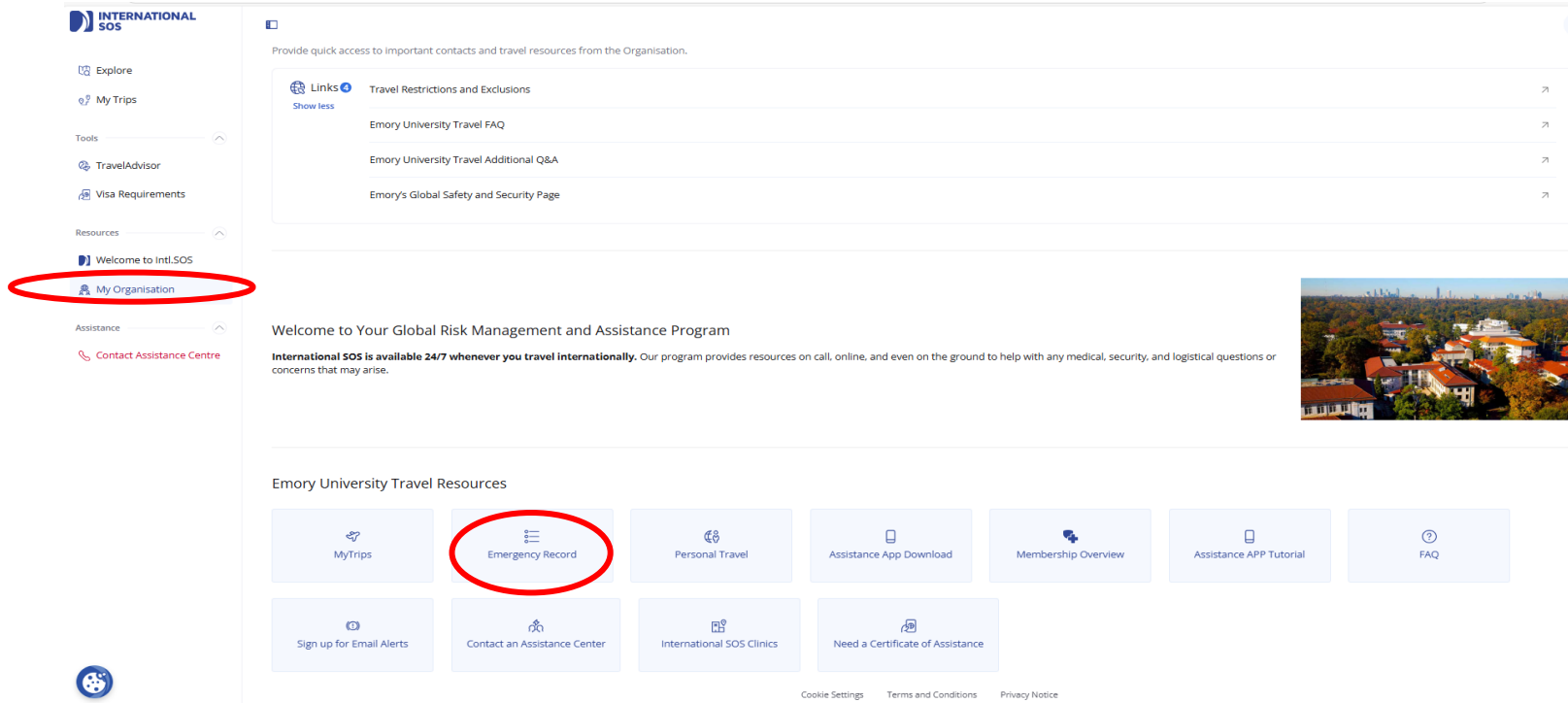
Travelers are encouraged to conduct additional research to ensure a complete understanding of the visa requirements for their specific travel. Consult visa agencies and local partners as needed.



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My Organization - Emergency Record



[Emergency Record](#) allows you to store and access vital health, contact, and vaccination information as well as store important documents and images on a secure site maintained by International SOS.

Adding important documents and information to Emergency Record makes them available to International SOS so they can better support travelers in an emergency.



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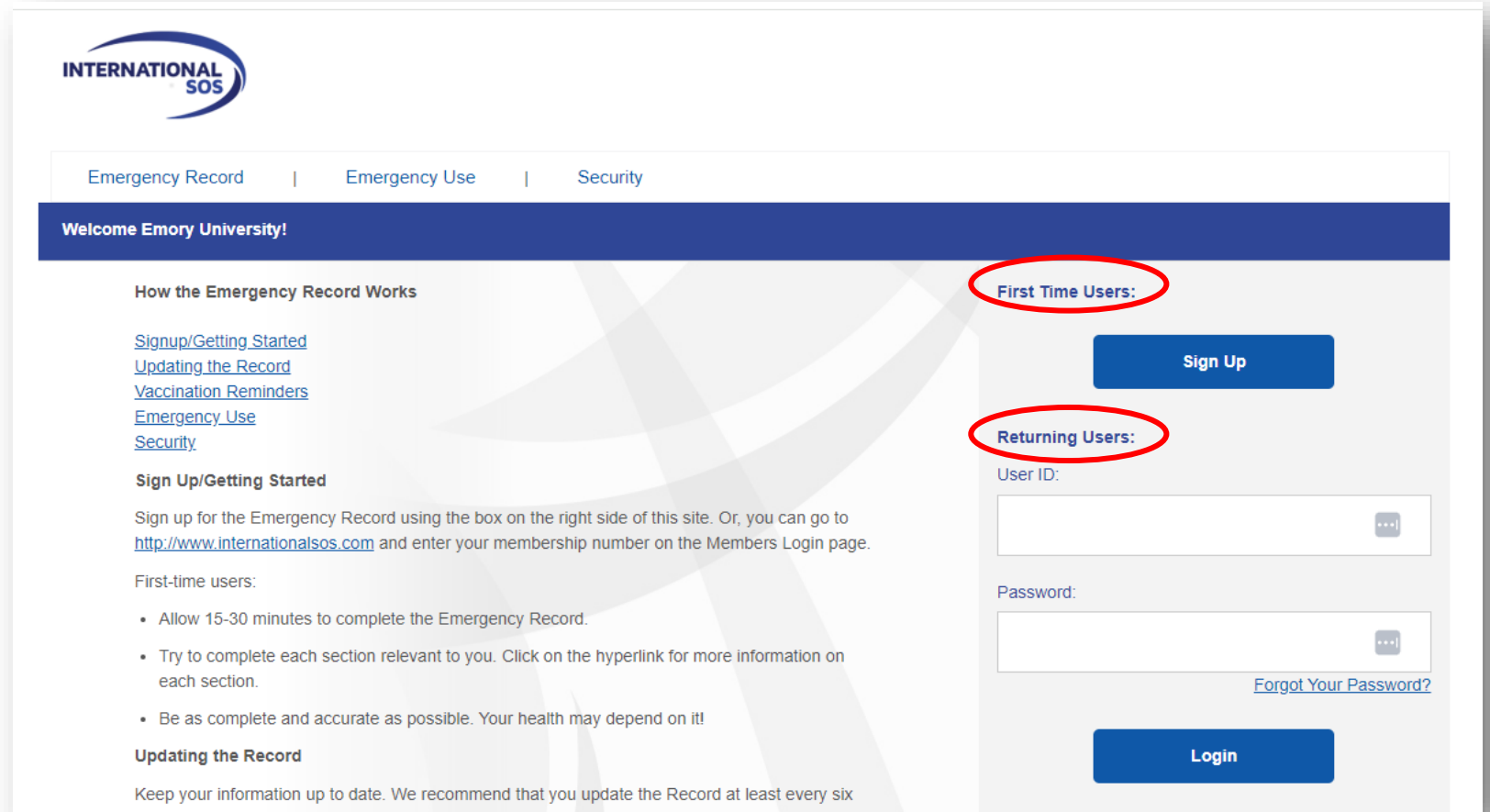
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Emergency Record, cont.

For information security, you will need to create a separate login for Emergency Record.

If you have created an Emergency Record profile in the past, use those credentials to login under **"Returning Users"**.

Otherwise, click **"sign up"** and follow the prompts to create your Emergency Record.



The screenshot shows the International SOS Emergency Record login page for Emory University. The page has a blue header with the International SOS logo and navigation links for "Emergency Record", "Emergency Use", and "Security". Below the header is a blue banner that says "Welcome Emory University!". The main content area is divided into two columns. The left column, titled "How the Emergency Record Works", contains links for "Signup/Getting Started", "Updating the Record", "Vaccination Reminders", "Emergency Use", and "Security". It also has a section for "Sign Up/Getting Started" with instructions on how to sign up, including a link to <http://www.internationalsos.com>. Below this is a "First-time users:" section with three bullet points: "Allow 15-30 minutes to complete the Emergency Record.", "Try to complete each section relevant to you. Click on the hyperlink for more information on each section.", and "Be as complete and accurate as possible. Your health may depend on it!". There is also an "Updating the Record" section with the text "Keep your information up to date. We recommend that you update the Record at least every six months." The right column contains two login options: "First Time Users:" with a "Sign Up" button, and "Returning Users:" with a "User ID:" input field, a "Password:" input field, a "Forgot Your Password?" link, and a "Login" button. The "First Time Users:" and "Returning Users:" labels are circled in red.



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My Organization - Sign up for Email Alerts

INTERNATIONAL SOS

Explore
My Trips
Tools
TravelAdvisor
Visa Requirements
Resources
Welcome to Intl.SOS
My Organisation
Assistance
Contact Assistance Centre

Provide quick access to important contacts and travel resources from the Organisation.

Links
Show less

- Travel Restrictions and Exclusions
- Emory University Travel FAQ
- Emory University Travel Additional Q&A
- Emory's Global Safety and Security Page

Welcome to Your Global Risk Management and Assistance Program

International SOS is available 24/7 whenever you travel internationally. Our program provides resources on call, online, and even on the ground to help with any medical, security, and logistical questions or concerns that may arise.

Emory University Travel Resources

- MyTrips
- Emergency Record
- Personal Travel
- Assistance App Download
- Membership Overview
- Assistance APP Tutorial
- FAQ
- Sign up for Email Alerts**
- Contact an Assistance Center
- International SOS Clinics
- Need a Certificate of Assistance

Cookie Settings | Terms and Conditions | Privacy Notice

Travelers are encouraged to [sign up for medical and security email alerts](#) for their travel destinations. Users can also sign up for alerts in areas where they work frequently, have students traveling, etc., as this information can be useful for research and program planning.



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Sign up for Email Alerts, cont.

My Alerts | Logon

Email alerts

You can choose to receive a number of email alerts to keep you up to date with the latest developments around the world.

How do I register

If you have not registered to receive email alerts before, then enter your name and email address to register.

Name:
Email address:

Register

Login for existing users

If you have already registered to receive email alerts, enter your email address in the form below and click Login.

Email address:

Login

My Alerts | Real time country updates

You are logged in as

To update your name or email address, go to settings and make your changes there. Please ensure that you are viewing the page in the same language that you wish to receive your emails alerts in.

I am interested in

☒ Medical updates ☒ Travel security updates

Real time country updates Other updates Scheduled summaries Settings RSS feed Logout

This service emails you country specific Medical and Travel security updates as they happen.

Country Picker

Please set your alert delivery options:

When updates are published to one of my subscribed countries below

Email me all updates

Enter country name

- ☐ Chad
- ☐ Chile
- ☒ China
- ☒ Colombia
- ☐ Comoros
- ☐ Congo
- ☒ Congo (DRC)
- ☐ Cook Islands
- ☐ Costa Rica
- ☐ Côte d'Ivoire
- ☐ Croatia

You have selected the following countries:

- | Medical | Non-Medical |
|-------------|-------------|
| Argentina | Argentina |
| Bolivia | Bolivia |
| Brazil | Brazil |
| China | China |
| Colombia | Colombia |
| Congo (DRC) | Congo (DRC) |
| Cuba | Cuba |
| Ethiopia | Ethiopia |
| Haiti | Haiti |
| Iraq | Iraq |
| Israel | Israel |
| Japan | Japan |

Summary

You have chosen to receive:

- 1 Daily Digest sent at 00:00
- 1 Weekly Update
- 3 On Demand Updates
- 22 Country Updates

Save Changes

If you have not signed up for Email Alerts previously, add your name and email address, and click "**Register**" under "**How do I register.**" If you have signed up previously, add you email and click "**Login**" under "**Login for existing users.**"

Once you register/sign in, you can select (or deselect) countries for reporting.



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Contacting and Accessing International SOS

Visit the Website

- Emory International [SOS Web Portal](#)
 - Membership Card (pdf [here](#))

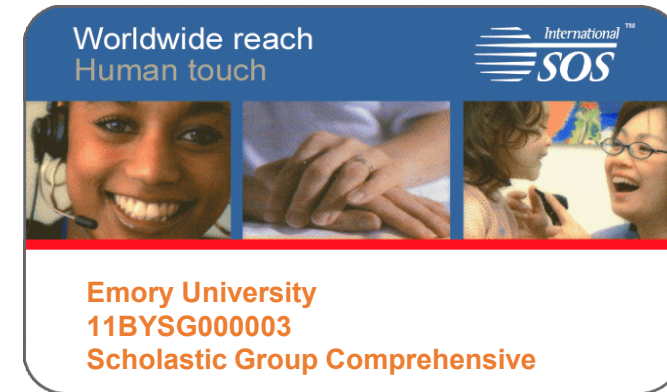
Contact by phone

- Contact International SOS 24/7/365 by phone:
 - +1 215-942-8478 or +1-215-942-8226
 - Membership # 11BYSG000003
 - International numbers [here](#)

Contact ISOS through the app

- Download from [website](#) or use the QR codes

International SOS Card



Download the International SOS App

Apple Users:



Android Users:



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Thank You!

Learn more about Emory's International SOS program here:

<https://global.emory.edu/services/travel/isos.html>

For any questions, please contact the Global Safety and Security team in
Emory Global Engagement

<https://global.emory.edu/services/travel/health-safety.html>



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