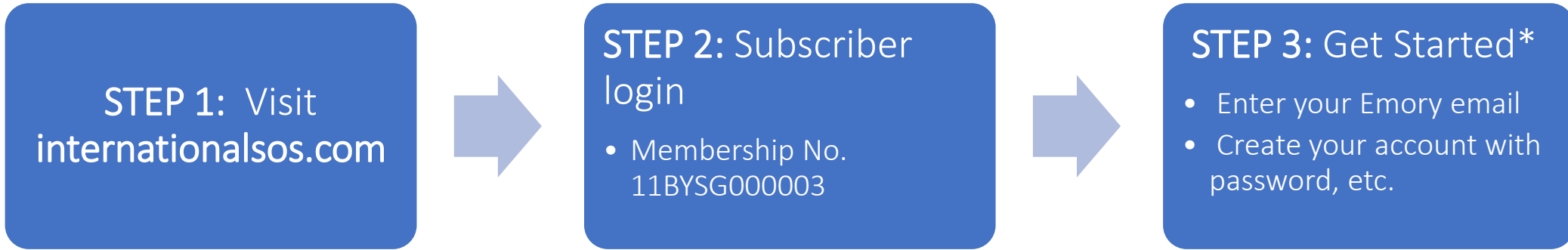


# Creating your Emory International SOS account



\*More information on how to create your Emory International SOS account on the following pages

\*If you have the International SOS App set up on your phone, use those credentials to log into the International SOS portal

The [International SOS Portal](#) has helpful features to support your Emory-sponsored international travel, including:

- [“My Trips”](#) to register your flight, hotel, etc. with International SOS
- [“Sign up for email alerts”](#) to stay informed about your destination
- [“Emergency Record”](#) to ensure International SOS has your vital information
- [“Travel Advisor”](#) to brief you on your destination

Explore the International SOS Portal



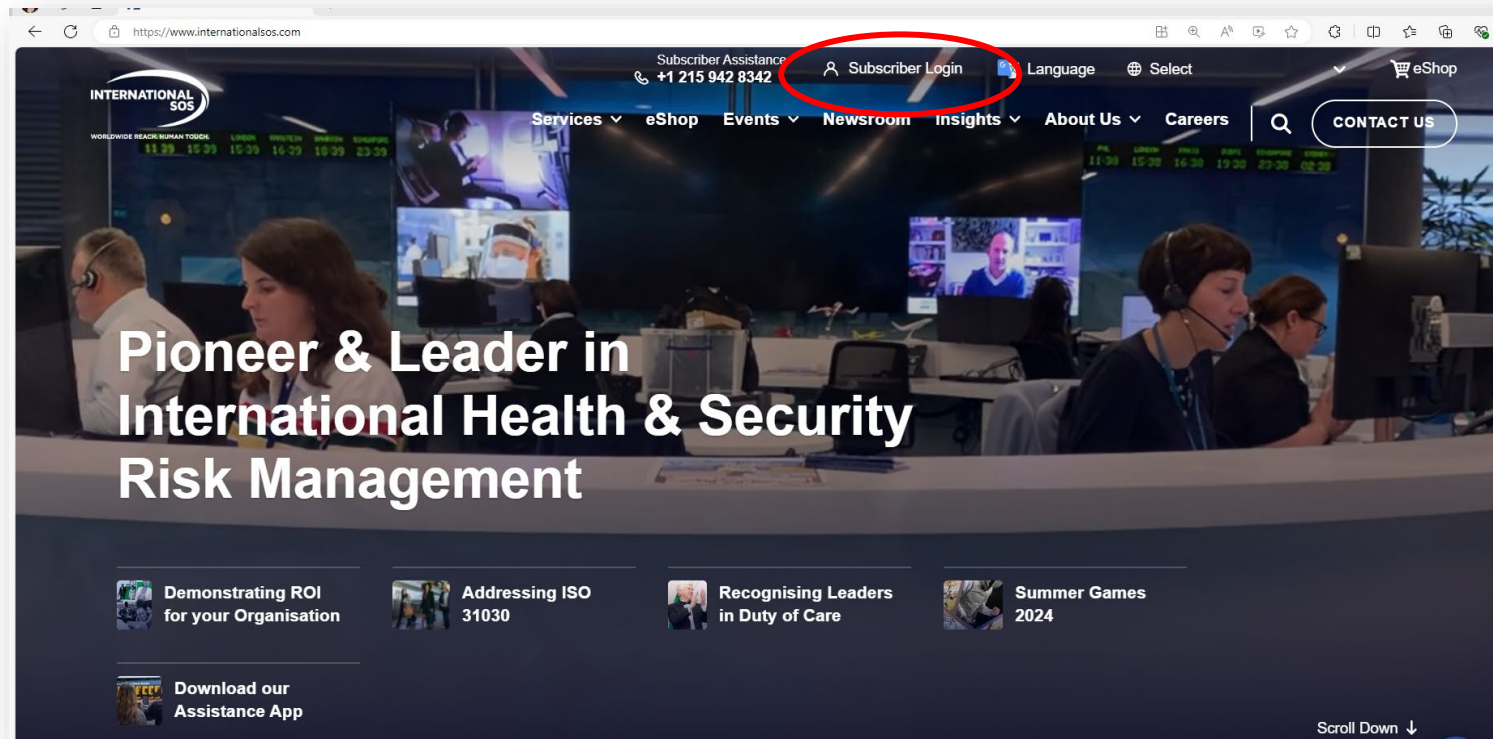
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# Step 1

- Visit [internationalsos.com](https://www.internationalsos.com)
- Go to "Subscriber Login"



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# Step 2

- Add Emory's membership number (11BYSG000003)
- Note that this number is the same for all Emory travelers
- Click "Login"

INTERNATIONAL SOS

Membership Services

Get 24/7 access to the latest medical and travel security advice and assistance worldwide.

INTERNATIONAL SOS

MEDICAL AND TRAVEL SECURITY ASSISTANCE

COMPANY NAME

Membership No. 11BYSG000003

Call our medical and travel security experts 24/7.  
Call for preventive or emergency enquiries.  
Call before, during and after travel or assignment.

Download the free Assistance App from [app.internationalsos.com](http://app.internationalsos.com)

Membership No. 11BYSG000003

Login

Cookies must be enabled

**Important**  
This web site is not a substitute or replacement for medical or personal safety advice, which we encourage you to obtain from a medical professional or other relevant specialist. Please Read our [Terms and Conditions of Use](#) Carefully Before Using this Site.

© International SOS 2024

Privacy | Disclaimer



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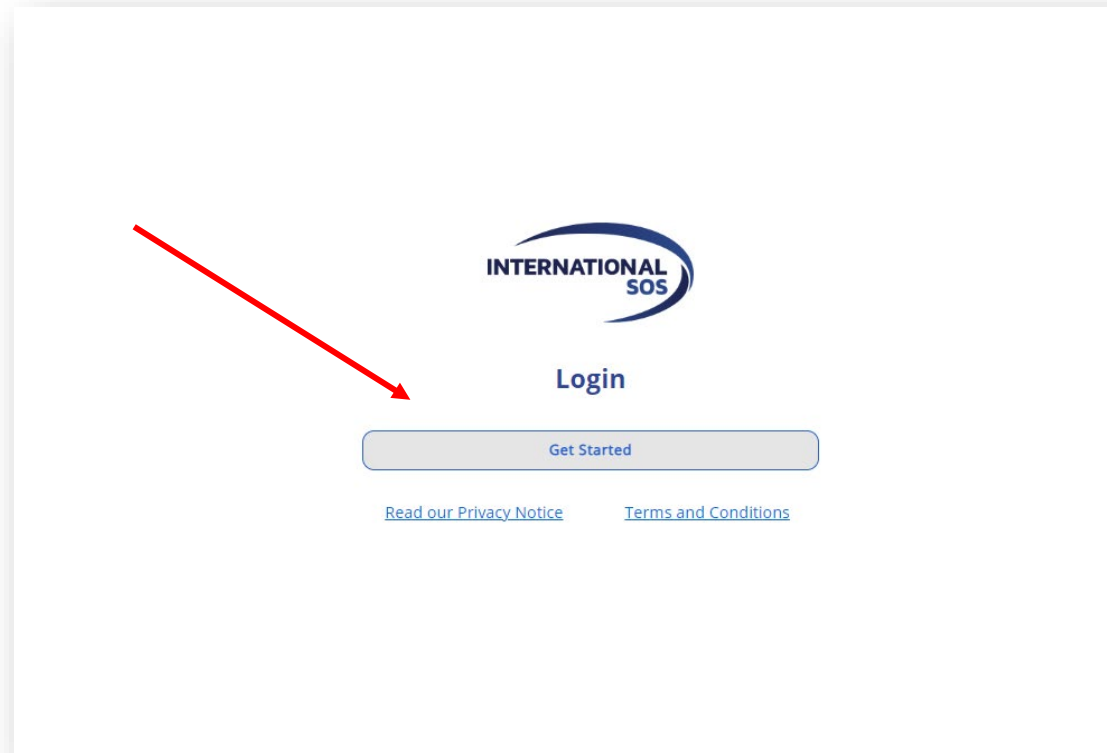
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# Step 3

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Click "Get Started"



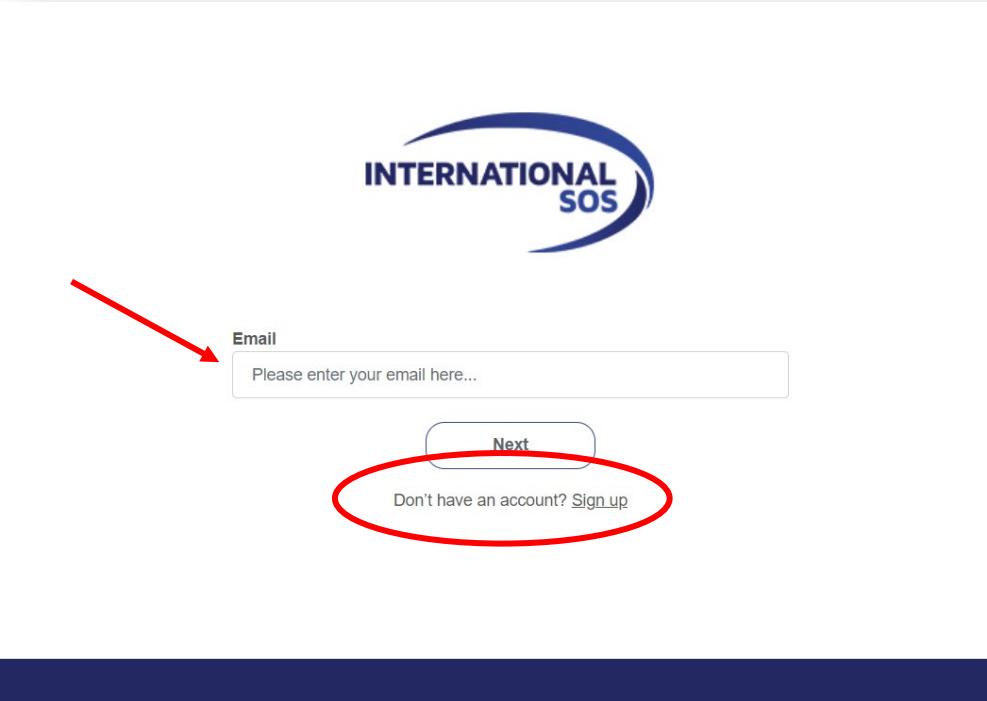
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# Step 3 (Cont.)

- If you already have account credentials (e.g., login credentials for the ISOS app), enter your account email and click "Next." You will be prompted for your password to finish signing in.
- If you are creating your account, enter your Emory email address and click "Sign up," shown circled in the graphic.
  - Please note, you must use your **Emory University** email to create your account. See more detail [here](#).



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SOS

Email

Please enter your email here...

Next

Don't have an account? [Sign up](#)



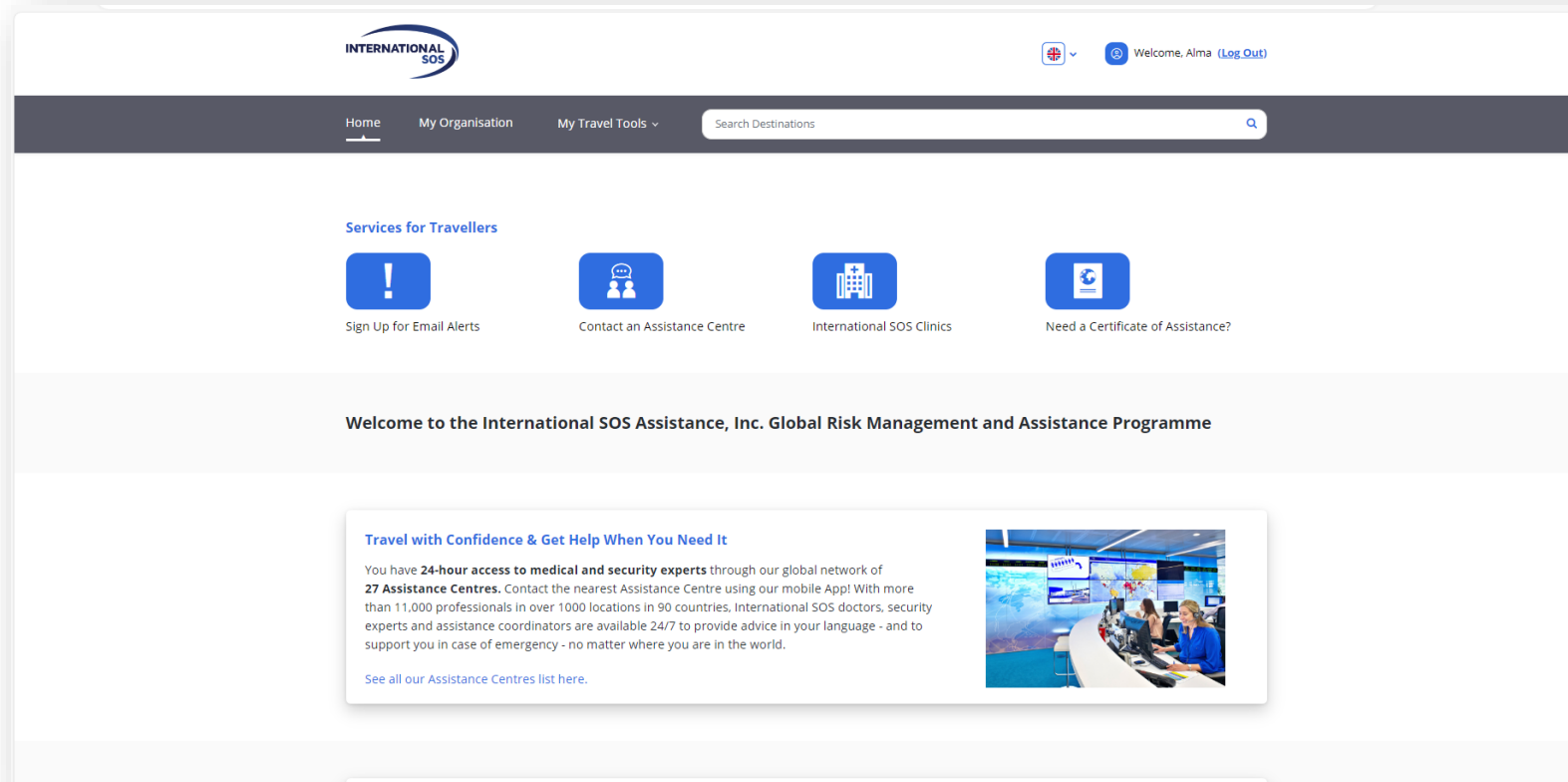
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# Explore the International SOS Portal

After logging in/creating your account, you will see the portal home screen



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# Search Destinations

Use the "search destinations" function review to medical and security information about your destination

The screenshot displays the International SOS website interface. At the top left is the International SOS logo. On the right, there is a user profile for Sarah with a 'Log Out' link. The navigation bar includes 'Home', 'My Organization', 'My Travel Tools', and 'Search Destinations', which is highlighted with a red circle. Below the navigation bar, the 'Destination Guide' for Brazil is shown. It includes a 'Destination Overview' section with three risk levels: 'Medium Medical Risk for Brazil', 'Medium Travel Risk for Brazil', and 'High Travel Risk for Urban trouble spots'. There is a 'Read More' link. Below the overview are three icons: 'Active Alerts' (0), 'Vaccinations' (represented by a syringe icon), and 'Security Advice' (represented by a shield icon). To the right of the text is a map of South America with Brazil highlighted in green. A 'Expand Map' button is located below the map. At the bottom of the page, there are four tabs: 'Overview', 'Before you Travel', 'Medical Overview', and 'Security Overview'.

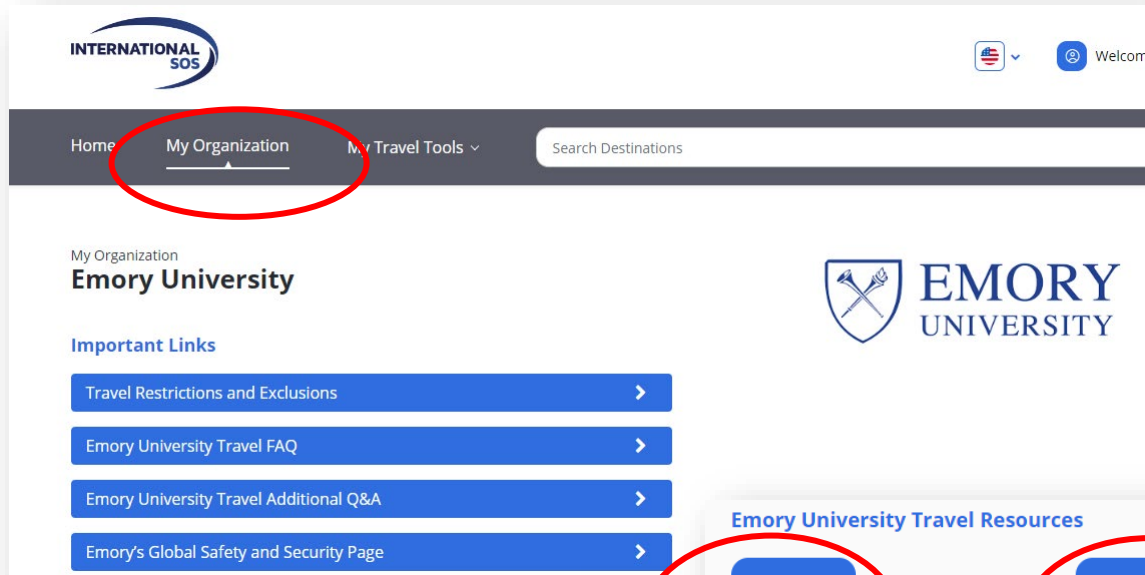


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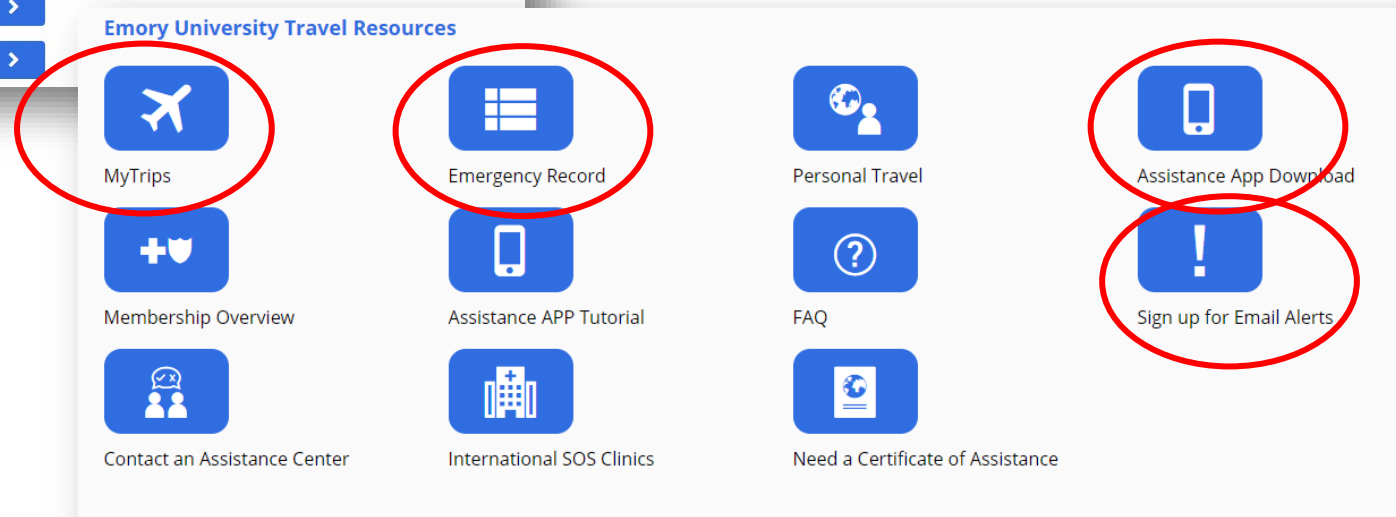
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# Resources for Emory travelers



Under “My Organization” you will find a variety of travel planning resources and information about Emory Travel and Emory’s International SOS program. Some key resources are circled below.



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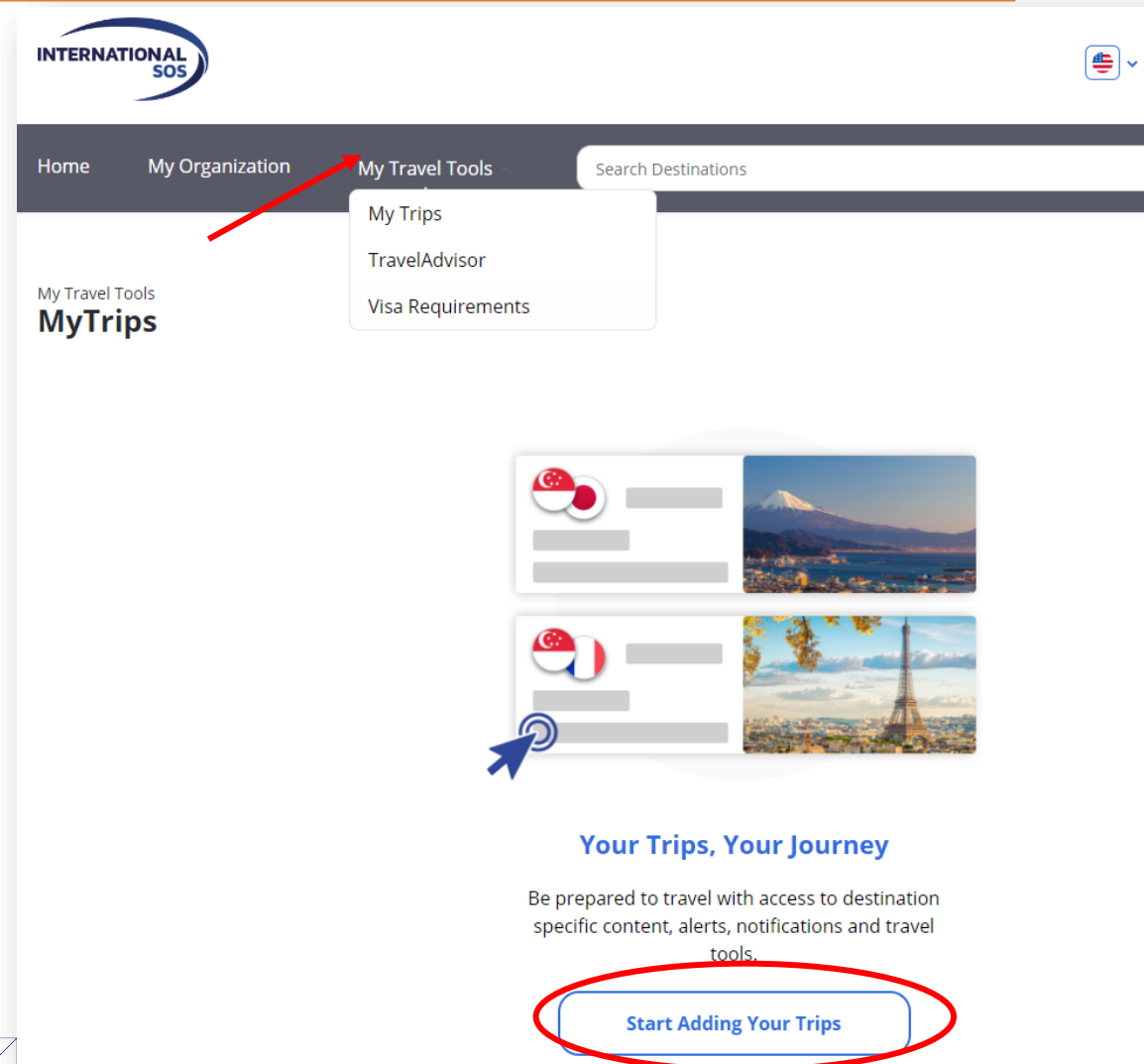
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# My Travel Tools: My Trips

- Under the dropdown menu "My Travel Tools" you will find "My Trips". Click here to register travel with International SOS.



The screenshot displays the International SOS website interface. At the top left is the International SOS logo. A navigation bar contains links for Home, My Organization, and My Travel Tools. A red arrow points to the My Travel Tools link, which has opened a dropdown menu containing My Trips, TravelAdvisor, and Visa Requirements. Below the navigation bar, the page title reads 'My Travel Tools MyTrips'. The main content area features two travel cards: one for Singapore and Japan (with a Mt. Fuji image) and another for Singapore and France (with an Eiffel Tower image). A blue mouse cursor is positioned over the second card. Below the cards, the heading 'Your Trips, Your Journey' is followed by the text: 'Be prepared to travel with access to destination specific content, alerts, notifications and travel tools.' A red circle highlights the 'Start Adding Your Trips' button at the bottom of the page.



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# My Travel Tools: Travel Advisor

Click on “Travel Advisor” for a curated overview of your destination.

The screenshot shows the International SOS user interface. At the top left is the International SOS logo. A navigation bar contains 'Home', 'My Organization', 'My Travel Tools', and a 'Search Destinations' input field. A dropdown menu under 'My Travel Tools' lists 'My Trips', 'TravelAdvisor' (circled in red), and 'Visa Requirements'. Below the navigation, the 'My Travel Tools' section features the 'TravelAdvisor' title with a help icon and a 'Start New Brief' button (circled in red). At the bottom, a blue trip card displays 'Trip to Ethiopia', 'Departing on 16 Jan, 2025', and 'Status: Completed'.



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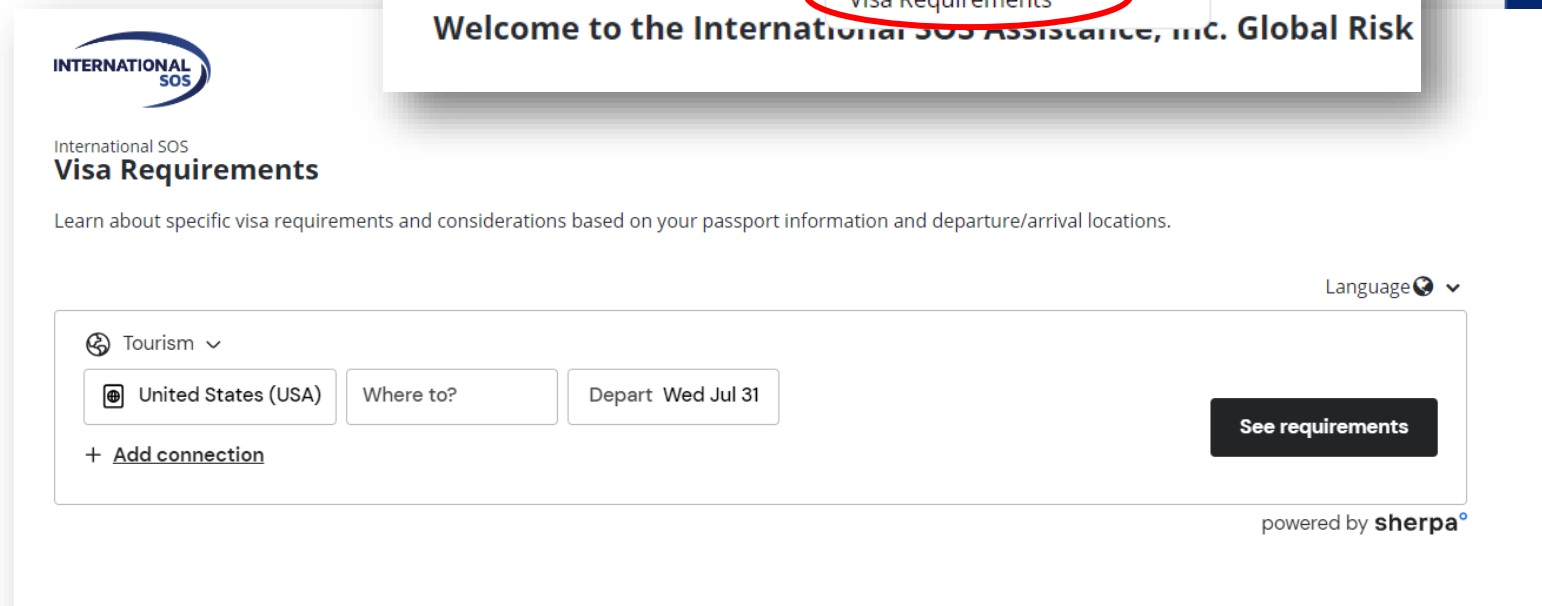
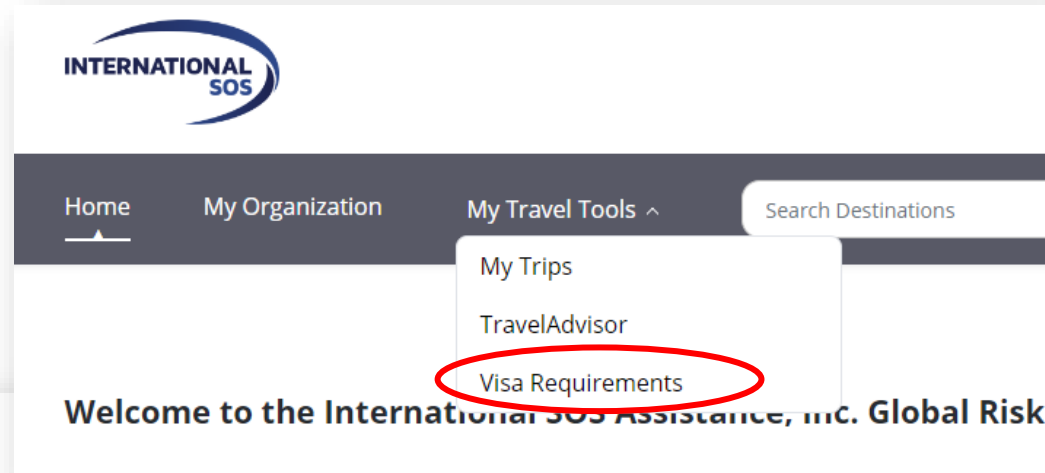
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# My Travel Tools: Visa Requirements

Click on “Visa Requirements,” powered by the Sherpa visa information platform, to explore the visa considerations for your destination.

*Travelers are encouraged to conduct additional research to ensure a complete understanding of the visa requirements for their specific travel. Consult visa agencies and local partners as needed.*



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# Emergency Record

The screenshot displays the International SOS website interface. At the top left is the International SOS logo. The navigation bar includes 'Home', 'My Organization' (circled in red), and 'My Travel Tools'. A search bar for 'Search Destinations' is also present. Below the navigation, the user's organization is identified as 'Emory University' with its logo. A section titled 'Important Links' contains three buttons: 'Travel Restrictions and Exclusions', 'Emory University Travel FAQ', and 'Emory University Travel Additional Q&A'. Below this is the 'Emory University Travel Resources' section, which features a grid of nine icons. The 'Emergency Record' icon, represented by a grid pattern, is circled in red. Other icons include 'MyTrips' (airplane), 'Personal Travel' (globe and person), 'Membership Overview' (plus and shield), 'Assistance APP Tutorial' (phone), 'FAQ' (question mark), 'Contact an Assistance Center' (two people), 'International SOS Clinics' (building), and 'Need a Certificate of Assistance' (globe and document).

[Emergency Record](#) allows you to store and access vital health, contact, and vaccination information as well as store important documents and images on a secure site maintained by International SOS.

Adding important documents and information to Emergency Record makes them available to International SOS so they can better support travelers in an emergency.



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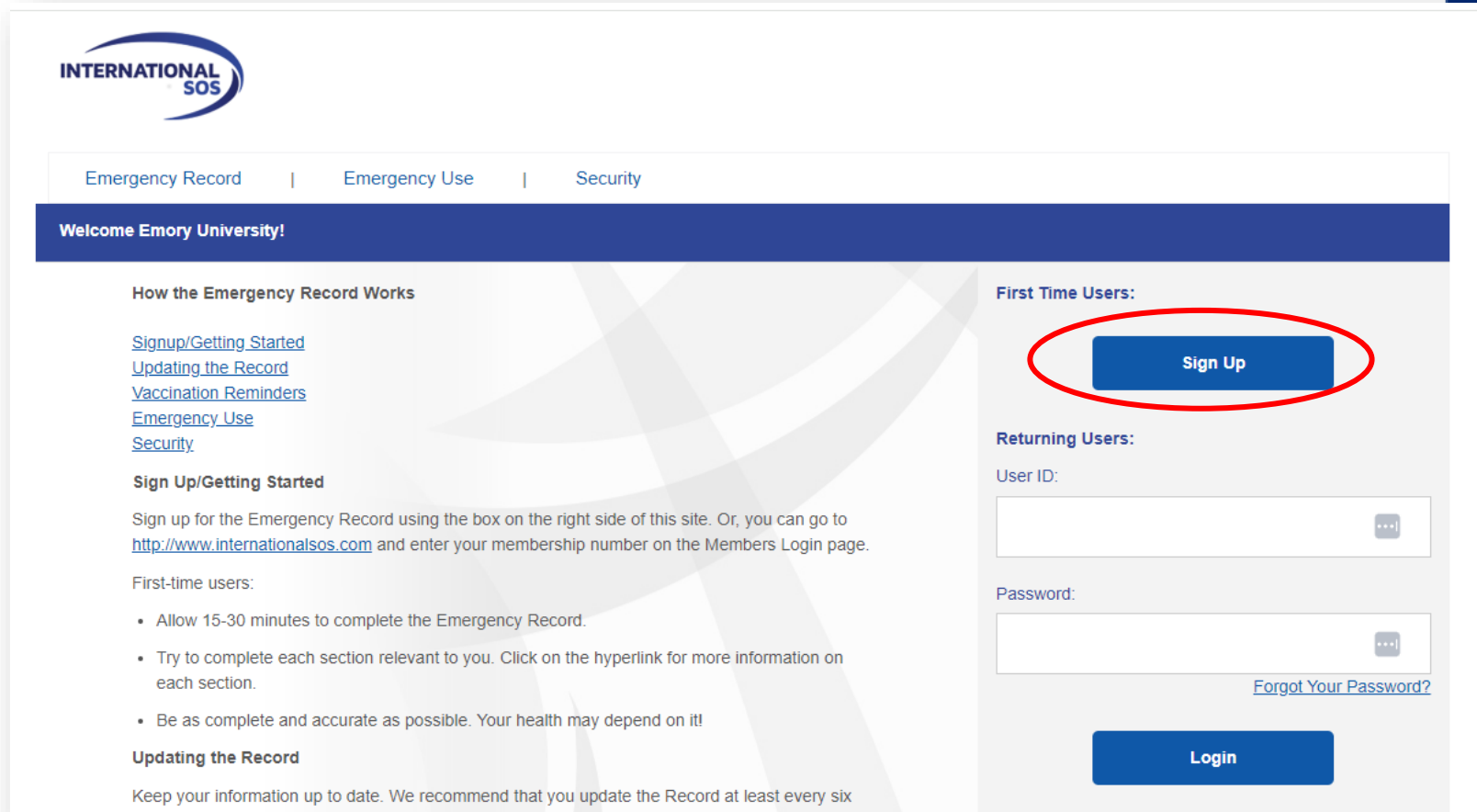
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# Emergency Record, cont.

For information security, you will need to create a separate login for Emergency Record.

If you have created an Emergency Record profile in the past, use those credentials to login under "Returning Users".

Otherwise, click "**sign up**" and follow the prompts to create your Emergency Record)



The screenshot displays the International SOS Emergency Record website. At the top left is the International SOS logo. A navigation bar contains links for "Emergency Record", "Emergency Use", and "Security". A blue banner reads "Welcome Emory University!". The main content area is divided into two columns. The left column, titled "How the Emergency Record Works", includes links for "Signup/Getting Started", "Updating the Record", "Vaccination Reminders", "Emergency Use", and "Security". Below these links is a "Sign Up/Getting Started" section with instructions: "Sign up for the Emergency Record using the box on the right side of this site. Or, you can go to <http://www.internationalsos.com> and enter your membership number on the Members Login page." It also lists "First-time users:" with three bullet points: "Allow 15-30 minutes to complete the Emergency Record.", "Try to complete each section relevant to you. Click on the hyperlink for more information on each section.", and "Be as complete and accurate as possible. Your health may depend on it!". The right column, titled "First Time Users:", features a blue "Sign Up" button circled in red. Below it is the "Returning Users:" section, which includes "User ID:" and "Password:" input fields, each with a clear button (X). A "Forgot Your Password?" link is positioned below the password field. At the bottom of the right column is a blue "Login" button.



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# Sign up for Email Alerts

The screenshot shows the International SOS website interface for Emory University. At the top left is the International SOS logo. The navigation bar includes 'Home', 'My Organization' (circled in red), and 'My Travel Tools'. A search bar for 'Search Destinations' is also present. Below the navigation, the 'My Organization' section displays the Emory University logo and a list of 'Important Links' such as 'Travel Restrictions and Exclusions', 'Emory University Travel FAQ', and 'Emory University Travel Additional Q&A'. A section titled 'Emory University Travel Resources' contains a grid of icons and links: MyTrips, Emergency Record, Personal Travel, Assistance App Download, Membership Overview, Assistance APP Tutorial, FAQ (circled in red), Contact an Assistance Center, International SOS Clinics, and Need a Certificate of Assistance.

Travelers are encouraged to [sign up for medical and security email alerts](#) for their travel destinations.

Users can also sign up for alerts in areas where they work frequently, have students traveling, etc., as this information can be useful for research and program planning.



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# Sign up for Email Alerts, cont.

## My Alerts | Logon

### Email alerts

You can choose to receive a number of email alerts to keep you up to date with the latest developments the world.

#### How do I register

If you have not registered to receive email alerts before, then enter your name and email address to register.

Name:   
Email address:

Register

#### Login for existing users

If you have already registered to receive email alerts, enter your email address in the form below and click Login.

Email address:

Login

## My Alerts | Real time country updates

You are logged in as

To update your name or email address, go to settings and make your changes there. Please ensure that you are viewing the page in the same language that you wish to receive your emails alerts in.

I am interested in

Medical updates  Travel security updates

Real time country updates Other updates Scheduled summaries Settings RSS feed Logout

This service emails you country specific Medical and Travel security updates as they happen.

Country Picker

Please set your alert delivery options:

When updates are published to one of my subscribed countries below

Email me all updates

Enter country name

- Chad
- Chile
- China
- Colombia
- Comoros
- Congo
- Congo (DRC)
- Cook Islands
- Costa Rica
- Côte d'Ivoire
- Croatia

You have selected the following countries:

- | Medical     | Non-Medical |
|-------------|-------------|
| Argentina   | Argentina   |
| Bolivia     | Bolivia     |
| Brazil      | Brazil      |
| China       | China       |
| Colombia    | Colombia    |
| Congo (DRC) | Congo (DRC) |
| Cuba        | Cuba        |
| Ethiopia    | Ethiopia    |
| Haiti       | Haiti       |
| Iraq        | Iraq        |
| Israel      | Israel      |
| Japan       | Japan       |

#### Summary

You have chosen to receive:

- 1 Daily Digest sent at 00:00
- 1 Weekly Update
- 3 On Demand Updates
- 22 Country Updates

Save Changes

If you have not signed up for Email Alerts previously, add your name and email address, and click "Register" under "How do I register." If you have signed up previously, add your email and click "Login" under "Login for existing users."

Once you register/sign in, you can select (or deselect) countries for reporting.



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# Contacting and Accessing International SOS

## View the Website

- Emory International [SOS Web Portal](#)
  - Membership Card (pdf [here](#))

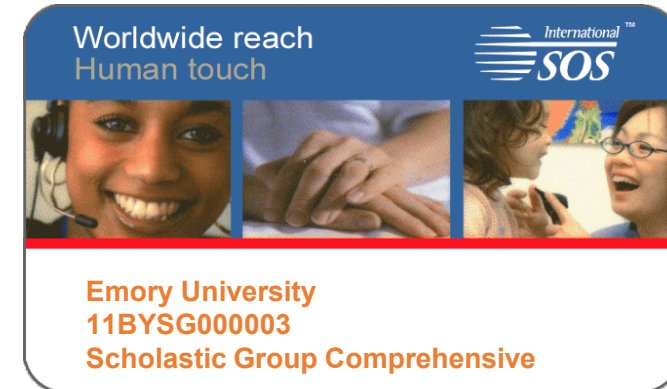
## Contact by phone

- Contact International SOS 24/7/365 by phone:
  - +1 215-942-8478 or +1-215-942-8226
  - Membership # 11BYSG000003
  - International numbers [here](#)

## Contact ISOS through the app

- Download from [website](#) or use the QR codes

### International SOS Card



### Download the International SOS App

Apple Users:



Android Users:



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# Thank You!

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Learn more about Emory's International SOS program here:

<https://global.emory.edu/services/travel/isos.html>

For any questions, please contact the Global Safety and Security team in the Office of Global Strategy and Initiatives:

<https://global.emory.edu/services/travel/health-safety.html>



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